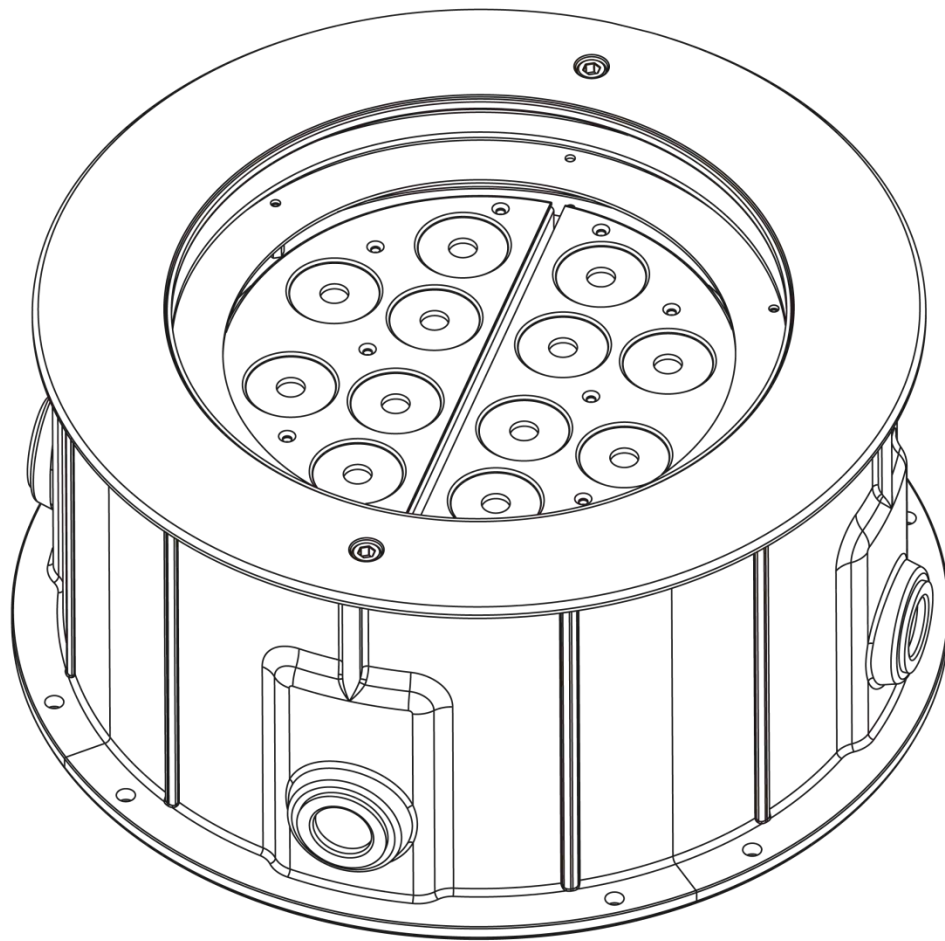


Illumipod Inground Tri-12 IP Optic WW

User Manual



Edition Notes

The Ilumipod Inground Tri-12 IP Optic WW User Manual Rev. 4 covers the description, safety precautions, installation, programming, operation, and maintenance of the Ilumipod Inground Tri-12 IP Optic WW. ILUMINARC® released this edition of the Ilumipod Inground Tri-12 IP Optic WW User Manual Rev. 4 in November 2015.

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Document Printing

For better results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure your printer to scale the content of this document to A4 paper.

Intended Audience

Any person in charge of installing, operating, and/or maintaining the Ilumipod Inground Tri-12 IP Optic WW should read all of both the guide that shipped with it and this User Manual before installing, operating, or maintaining this product.

Disclaimer

ILUMINARC® believes that the information contained in this manual is accurate in all respects. However, ILUMINARC® assumes no responsibility for any error or omissions in this document. ILUMINARC® reserves the right to revise this document and to make changes from time to time in the content hereof without obligation of ILUMINARC® to notify any person or company of such revision or changes. This does not constitute in any way a commitment by ILUMINARC® to make such changes. ILUMINARC® may issue a revision of this manual or a new edition of it to incorporate such changes.

Document Revision

The Ilumipod Inground Tri-12 IP Optic WW User Manual Rev. 4 supersedes all previous versions of this manual. Please discard any older versions of this manual you may have, whether in printed or electronic format, and replace them with this version.

| Author | Date | Editor | Date |
|----------|--------|--------|------|
| D. Coupe | 5/4/14 | | |

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1. Introduction



Critical installation, configuration, or operation information. Failure to comply with this information may render the product partially or completely inoperative, damage third-party equipment, or cause harm to the user.



Important installation or configuration information. Failure to comply with this information may prevent the product from functioning correctly.



Useful information.



The term “DMX” used throughout this document refers to the USITT DMX512-A transmission protocol.

What Is In The Box

- Ilumipod Inground Tri-12 IP Optic WW
- Pour Kit
- Warranty Card
- Quick Reference Guide

Unpacking Instructions

Immediately upon receiving a product from ILUMINARC®, carefully unpack the carton. Check the contents of the box to ensure that all parts are present and that they are in good condition.

Claims

The carrier is responsible for any damage incurred during shipping. Therefore, if the received merchandise appears to have been damaged during shipping, the customer must submit the damage report and any related claims to the carrier, not ILUMINARC®. The customer must submit the report upon receipt of the damaged merchandise. Failure to do so in a timely manner may invalidate the customer’s claim with the carrier.

For other issues such as missing components or parts, damage not related to shipping, or concealed damage, the customer must make claims to ILUMINARC® within 7 days of receiving the merchandise.

Text Conventions

| Convention | Meaning |
|---------------------------|--|
| 1~512 | A range of values in the text |
| 50/60 | A set of mutually exclusive values in the text |
| “ILUMICON UM” | The name of another publication or manual |
| <SET> | A button on the product’s control panel |
| Settings | A product function or a menu option |
| MENU > Settings | A sequence of menu options |
| 1~10 | A range of menu values from which to choose in a menu |
| Yes/No | A set of two mutually exclusive menu options in a menu |
| ON | A unique value to enter or select in a menu |



There are no user-serviceable parts inside this product. Any reference to servicing you may find in this User Manual will only apply to properly certified ILUMINARC® technicians. Do not open the housing or attempt any repairs unless you are certified.



Please refer to all applicable local codes and regulations for the proper installation of this product.



Keep this manual for future consultation. If you sell this product to another user, make sure that they also receive this manual.



In the unlikely event that your Illumipod Inground Tri-12 IP Optic WW may require service, please contact ILUMINARC® Technical Support.

Safety Notes

Please read all the following Safety Notes carefully because they include important information on how to install, use, and maintain this product safely.

Personal Safety

- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect this product from its power source before servicing.
- Always connect this product to a grounded circuit to avoid the risk of electrocution.
- Do not touch this product's housing when operating because it may be very hot.

Mounting and Installation

- This product is for outdoor use and can be submerged (IP67). However, do not submerge deeper than 1 m for more than thirty (30) minutes.
- CAUTION: When transferring product from extreme temperature environments, (e.g. cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Make sure there are no flammable materials close to this product while it is operating.

Power and Wiring

- Always make sure that you are connecting this product to the proper voltage, as per the specifications in this manual or on the product's sticker.
- Never connect this product to a dimmer pack.
- Make sure that the power input cable is not cracked, crimped, or damaged.
- Never disconnect this product by pulling or tugging on the power input cable.

Operation

- The maximum ambient temperature is 113° F (45° C). Do not operate this product at a higher temperature.
- In case of a serious operating problem, stop using this product immediately!

2. Product Description

The Ilumipod Inground Tri-12 IP Optic WW is a wash light intended for in-ground installation. The product consists of a cast aluminum body containing a power supply, control unit, drive over rated glass lens cover, and tri-emitter LEDs.

Features

- 1-channel warm white LED in-ground wash light
- Operating modes:
 - 1-channel: Dimmer
- Five distinct dimming curves
- IP67 stainless steel gland nuts for cable entry
- Remotely addressable with Ilumicode Addresser
- IP67 ingress protection
- GORE® valve
- Drive-over rated glass lens cover
- High power 2 W (650 mA) Tri-emitter LEDs

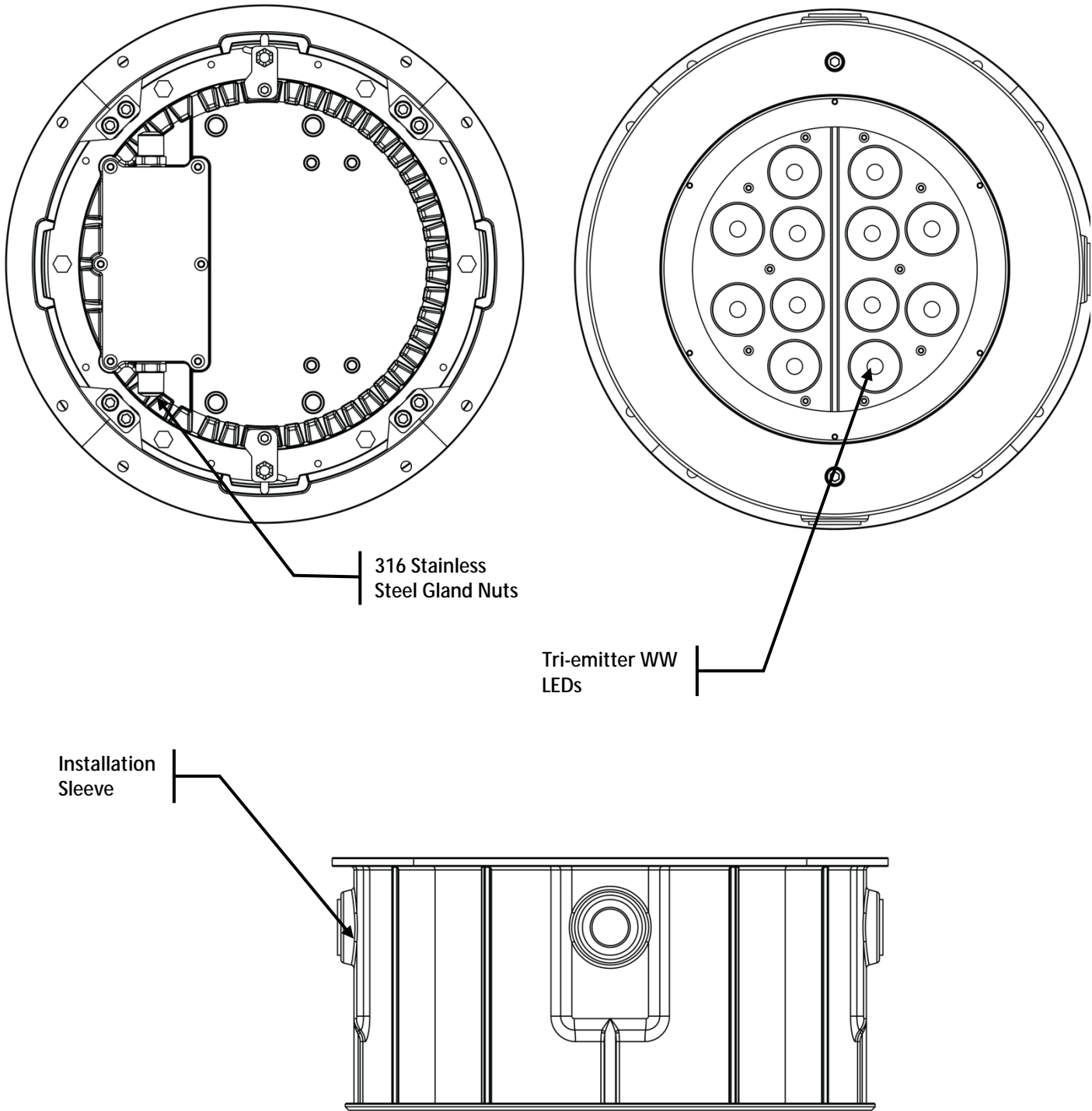
Options

- Ilumicode Addresser (required for product configuration)

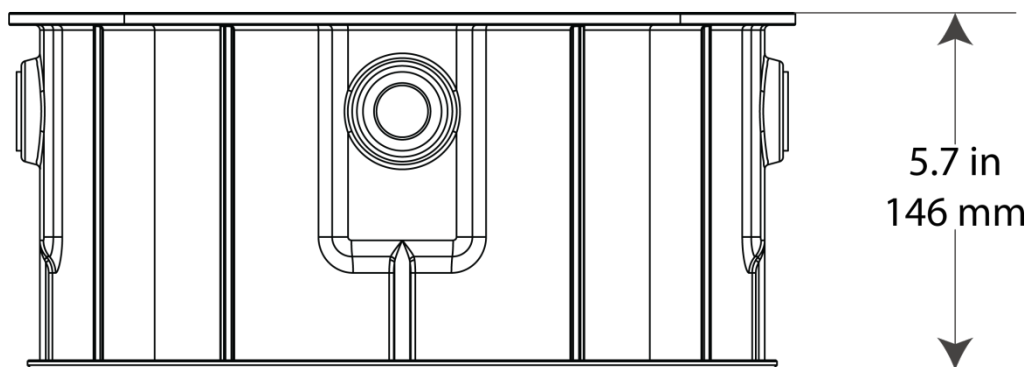
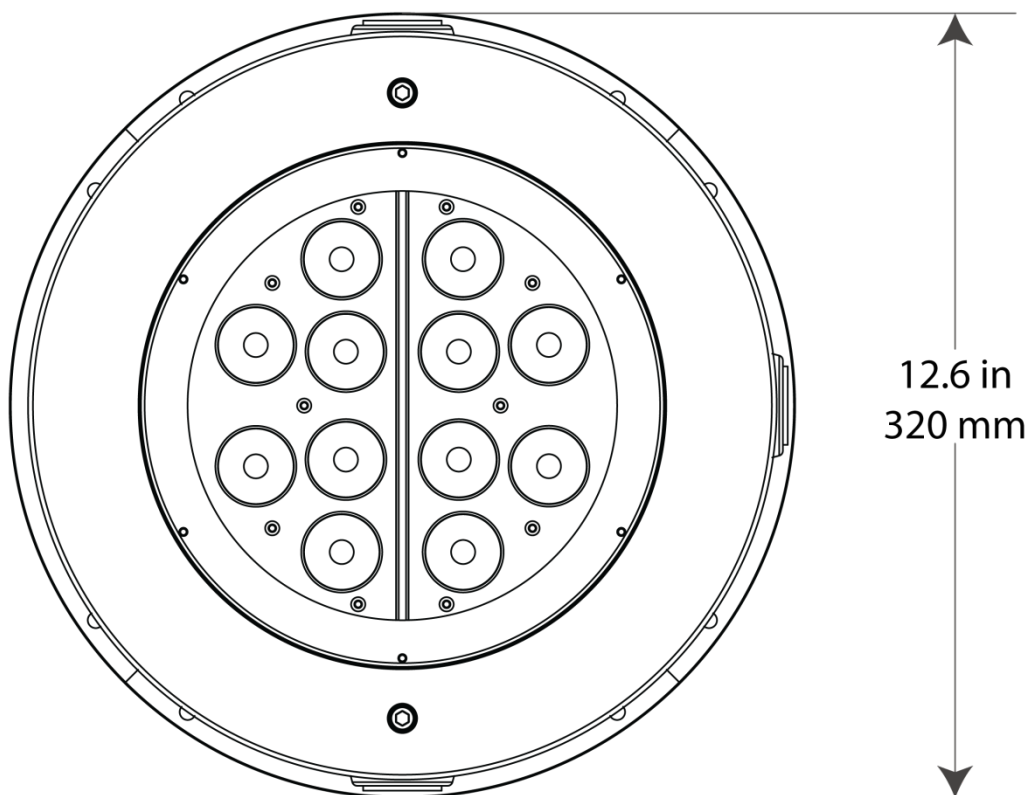


- The RDM2go, which includes a built in ilumicode addresser along with many other useful features is now available.
- The Ilumicode addresser is required for product configuration (sold separately).

Overview



Dimensions



3. Installation

Installation Notes



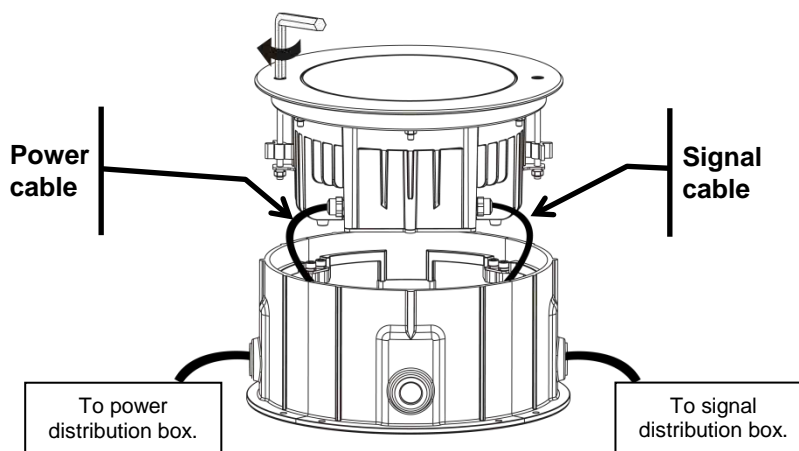
Always keep the power cables away from the signal cables by running them in different conduits and using separate distribution boxes.

The Illumipod Inground Tri-12 IP Optic WW consists of two parts, the product housing and the concrete installation sleeve. The product housing is IP67-rated. The installation sleeve is not. Read the [Installation Sleeve Setup](#) instructions carefully.

Do not use the product's junction box to extend the power or signal cables to other units. This might compromise the IP rating of the junction box. Instead, use individual cables from the product to the corresponding distribution boxes.

Installation Sleeve Orientation

You will have to run the AC power and signal cables from the base of the product into the installation sleeve. Position the installation sleeve so that the signal cable exits the sleeve using one of the four cable outlets. Use the opposite outlet for the power cable (see figure). This method will reduce the stress to the signal and power cables when setting the product down, while keeping them separated under the product's housing.



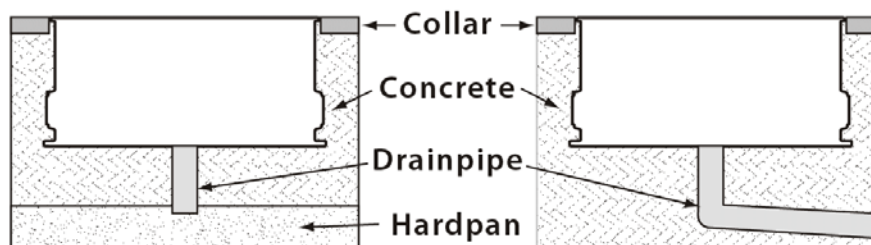
Installation Sleeve Setup

When setting up the installation sleeve, make sure that any water that may have entered can drain out of the sleeve. Locate the installation sleeve above the normal drainage level so the product is never under more than 1 m of water for more than 30 minutes (IP67) during heavy rain.

In addition, make sure that the installation sleeve and the stainless steel collar are horizontal and even with the ground surface. This helps distribute the load uniformly over the product's surface and avoids creating dangerous bumps.



Illumipod Inground Tri-12 IP Optic WW products can support a distributed load of up to 3,000 kg (6,614 lbs) when properly installed.



Beam Angle Adjustment

The Ilumipod Inground IP products have two LED modules each. You can adjust the angle of each of these modules to spread or narrow the product's beam. To do so, follow these steps:

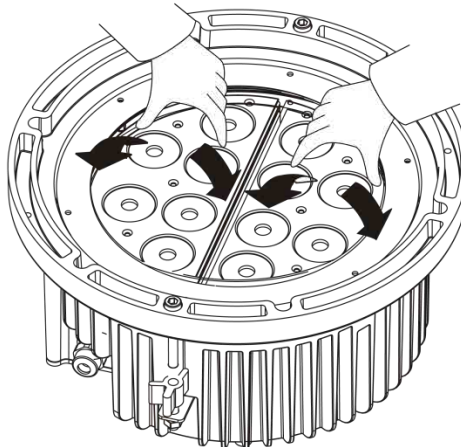


Make sure to disconnect the power to the product before opening it.



Be careful when opening and closing the product's housing as it may compromise the product's IP67 rating.

1. Loosen the Allen bolts on the stainless steel collar by turning them CCW, not more than a turn or two, enough to release the aluminum latch from its "locked" position.
2. Lift the product from the installation sleeve, making sure not to stretch the power and signal cables.
3. Loosen 4 of the 6 nuts that hold the collar to the housing, leaving untouched any two adjacent nuts.
4. Wait a few seconds for the seal to expand. This lowers the possibility of damaging the seal.
5. Complete the removal of the two remaining nuts.
6. Remove the stainless steel collar.
7. Carefully, lift and remove the protective glass and seal attached to it, making sure not to reverse the glass.
8. Using only your hands, push on the sides of each module to adjust its angle, as shown in the figure below.
9. Replace the glass and seal.
10. Replace the stainless steel collar, making sure to align it with the Allen bolts and that the glass surface is flush with the collar.
11. Replace all 6 nuts and adjust them manually until they touch the housing.
12. Tighten the nuts uniformly by alternating between opposite nuts.
13. Reattach the product to the installation sleeve by turning the Allen bolts CCW. You should only need a turn or two to have the stainless steel collar firmly attached.





Always connect the Ilumipod Inground Tri-12 IP Optic WW to a protected circuit with an appropriate electrical ground to avoid the risk of electrocution or fire.



Never connect the Ilumipod Inground Tri-12 IP Optic WW to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.



Make sure to connect the Ilumipod Inground Tri-12 IP Optic WW to a power line with the proper voltage and frequency, as per the specifications in this manual or on the product's sticker.

AC Power

The Ilumipod Inground Tri-12 IP Optic WW has an auto-ranging power supply that works with an input voltage range of 100~240 VAC, 50/60 Hz.

Make sure that you are connecting this product to the proper voltage, as per the specifications in this User Manual or on the product's sticker.

Power Consumption

To determine the power requirements for the Ilumipod Inground Tri-12 IP Optic WW, refer to the label affixed to the side of the product. Alternatively, see the [Technical Specifications](#).

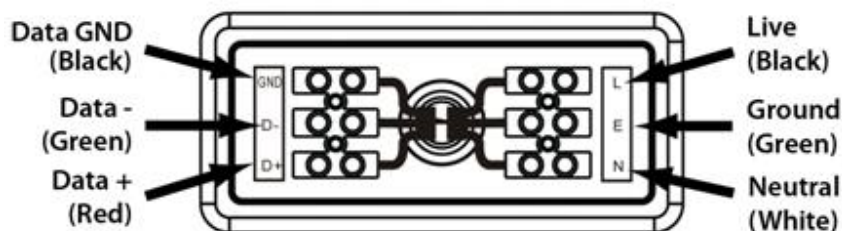
The listed current rating indicates the maximum current draw during normal operation.

Junction Box Wiring

The Ilumipod Inground IP products have an IP67-rated junction box where the power and signal cables come into the unit. The cables access the junction box through individual (signal and power) IP67-rated stainless steel gland nuts.

Make sure that the junction seal is clean before placing the cover back on. In addition, tighten the gland nuts and the junction cover to prevent water from entering the junction box and causing a short.

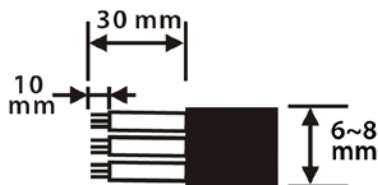
The figure below shows the connections in the junction box.



Power Wiring

To provide AC power for any of the Ilumipod Inground IP products, you must run a single SJTW rated 3-conductor cable (AWG18/3, 6~8 mm external diameter) from the power distribution box into the installation sleeve and the product's junction box.

Strip the end of the AC power cable that will connect to the junction box as indicated in the figure.



AC Plug



The listed current rating indicates the maximum current draw during normal operation.



If you choose to bury the power or signal distribution boxes, make sure that they are IP67-rated or greater.

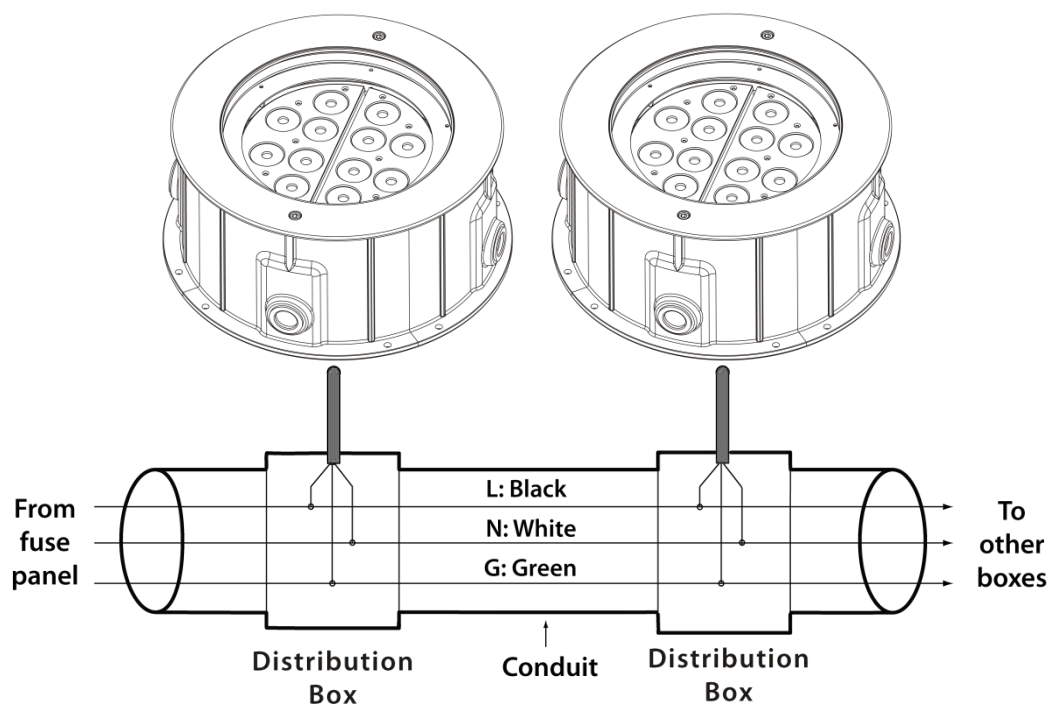
The Illumipod Inground Tri-12 IP Optic WW comes with a bare-ended power input cord for hardwire installation. Use the table and the illustration below to wire a plug.


| Connection | Wire (U.S.) | Screw Color (U.S.) | Wire (Europe) | IP67 Pin |
|------------|--------------|--------------------|---------------|----------|
| AC Live | Black | Yellow or Brass | Brown | 1 |
| AC Neutral | White | Silver or Gray | Blue | 2 |
| AC Ground | Green/Yellow | Green | Green/Yellow | 3 |


Power Wiring


You can connect the bare-ended, IP67-rated AC power cable from the product to an IP67-rated power connector or IP67-rated junction box.


If using junction boxes, make sure to use IP67-rated conduit for surface installations.



 The Ilumipod Inground Tri-12 IP Optic WW must be linked using DMX cable in a daisy chain (serial) fashion. To comply with the EIA-485 standard, no more than 32 products should be connected on one daisy chain without using a DMX optically isolated splitter. Doing otherwise may result in deterioration of the digital DMX signal.

 USITT recommends limiting the total length of the DMX cable (from the first product/controller to the last) to 300–455 m (985–1,500 ft).

 Disconnect the product from the AC power before opening it.

 The signal cable must match or exceed the electrical characteristics of the Belden® 9841 cable for EIA RS-485 applications. You may also use CAT5, 5e, or CAT6 LAN cable.

DMX Linking

You may link the Ilumipod Inground Tri-12 IP Optic WW to a DMX controller using a standard DMX serial connection. If using other DMX products compatible with the Ilumipod Inground Tri-12 IP Optic WW, you can control each individually with a single DMX controller.

If you are not familiar with the DMX standard, or if you need information about the DMX cables needed to link the Ilumipod Inground Tri-12 IP Optic WW to a DMX controller, you may download the “DMX Primer” from the ILUMINARC® website at <http://www.iluminarc.com/reports/dmx-primer>.

DMX Modes

The Ilumipod Inground Tri-12 IP Optic WW uses the standard DMX data connection for its **SOLID** personality. Refer to the [Introduction](#) chapter for a brief description of this mode. Refer to the [Operation](#) chapter to learn how to configure the Ilumipod Inground Tri-12 IP Optic WW to work in this mode. The [DMX Values](#) section provides detailed information regarding the DMX mode.

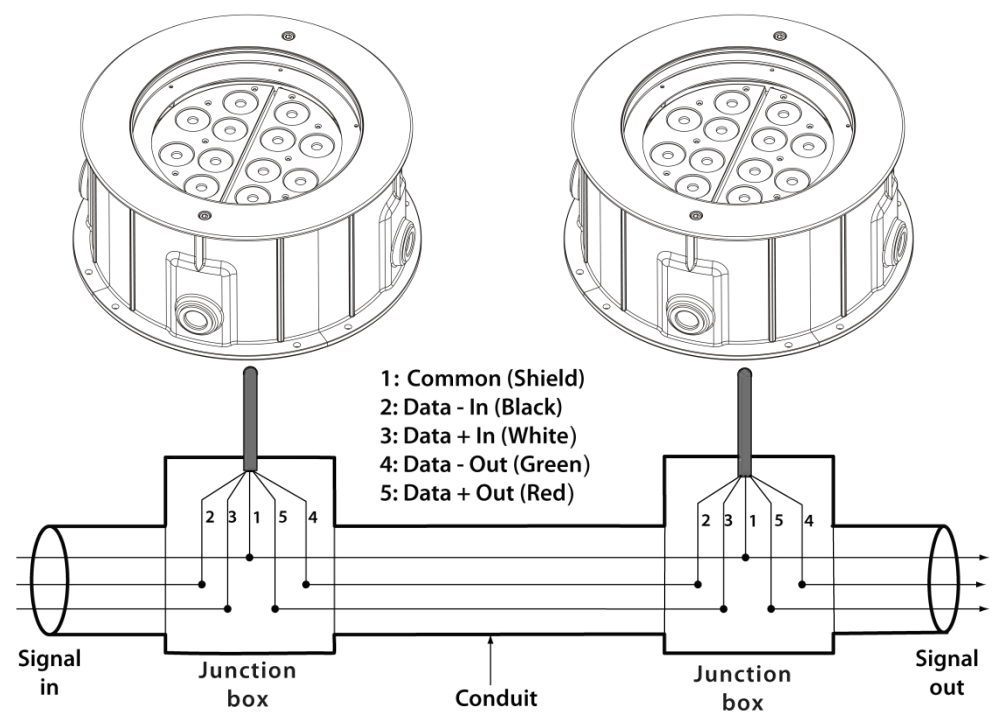
| DMX Mode | DMX Address |
|----------|-------------|
| SOLID | 512 |

Signal Wiring

To provide signal for the Ilumipod Inground Tri-12 IP Optic WW, you can connect the bare-ended, IP67-rated signal cable from the product to two IP67-rated signal connectors (DMX In/DMX Out) or use an IP67-rated junction box and IP67-rated conduit.

Protocol Connectivity

The Ilumipod Inground Tri-12 IP Optic WW uses the USITT DMX 512 Protocol. The procedure below illustrates the recommended connection method.



Controllers

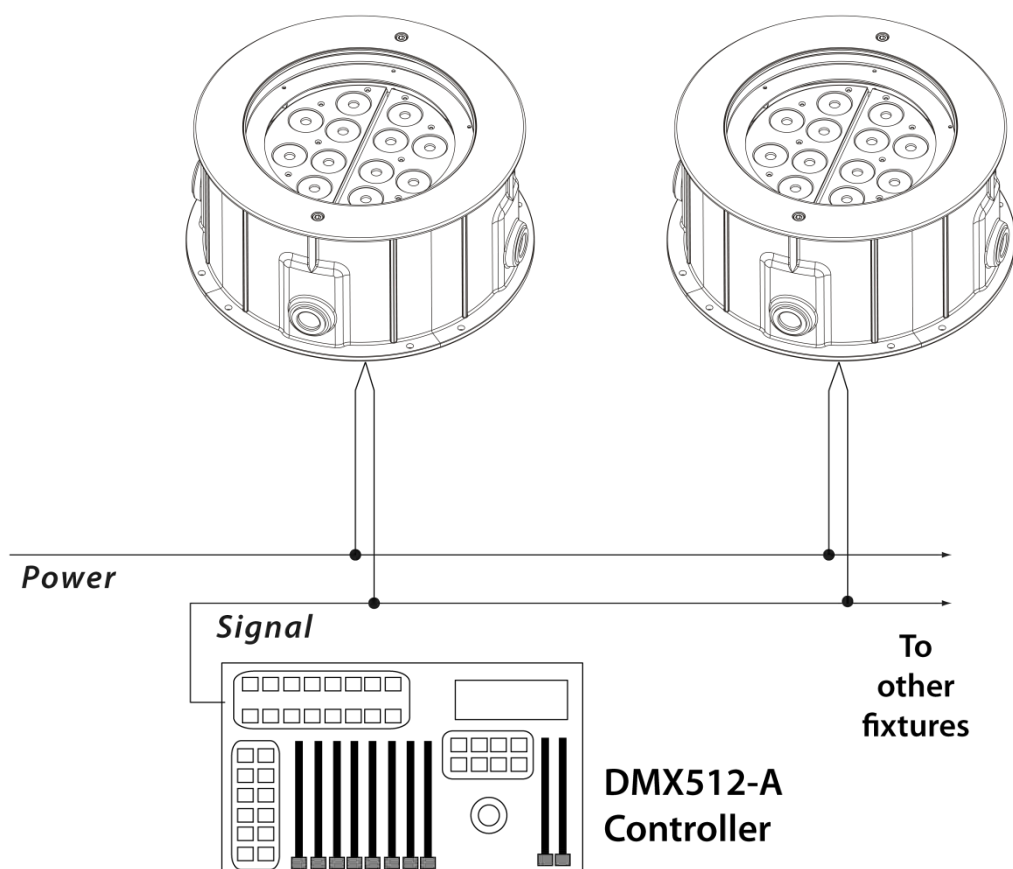
i If you have not configured the DMX starting address and DMX mode for each product, they will all use their default values. This means that all products will operate in unison.

Caution:
W-DMX™ operation can be interrupted or inhibited by liquid masses between the transmitter and receiver such as water, snow, or people. For best results, please keep the antenna clear of any liquid mass.

The Ilumipod Inground Tri-12 IP Optic WW can operate with a standard DMX controller or the ILUMICODE addresser. The sections below provide information on how to connect these products to the corresponding controllers. The instructions to operate these products with each of the above controllers are in the [Operation](#) section.

DMX Controller

The Ilumipod Inground Tri-12 IP Optic WW can work with a standard DMX controller. The channel assignments will depend on the chosen personality (see the corresponding [Menu Map](#) section) and the DMX address assigned to each product (see the [Programming](#) section). The figure below illustrates how to connect the DMX controller to the Ilumipod Inground Tri-12 IP Optic WW.



Illumicode Addresser



To assign individual DMX addresses to each product, you must connect the Illumicode addresser to each product, individually.



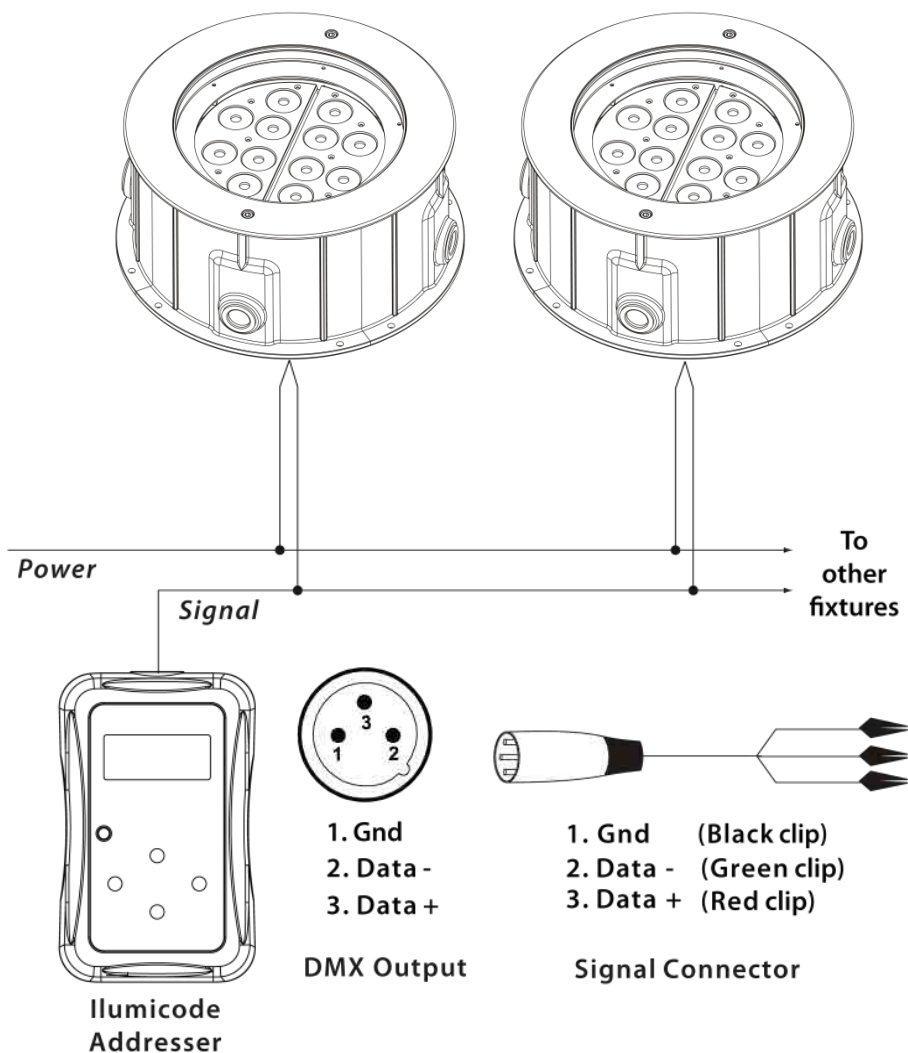
ILUMINARC® suggests that you connect no more than 20 products in this mode and keep the total distance to less than 60 m (197 ft). Otherwise, you might need to use an optically isolated signal amplifier.



The RDM2go, which includes a built in Illumicode addresser along with many other useful features is now available.

The Illumipod Inground Tri-12 IP Optic WW uses the Illumicode addresser (“Illumicode”) for configuration purposes. The diagram below shows how to connect the Illumicode to this product. This connection will control multiple products at the same time, all having the same DMX address.

Important: The Illumicode must be used to configure this product. The Illumicode can be purchased separately through your Illuminarc® sales representative.



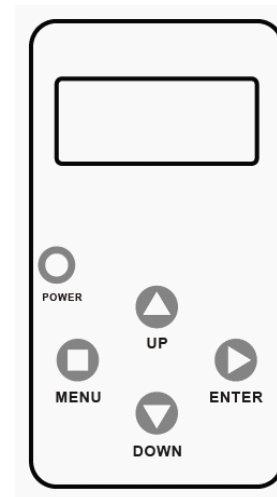
4. Operation

Ilumicode Addresser

The Ilumipod Inground Tri-12 IP Optic WW needs an external controller, the Ilumicode addresser (“Ilumicode”), to change its configuration.

Ilumicode Panel Description

| Button | Function |
|---------|---|
| <MENU> | Exits from the current menu or function. |
| <ENTER> | Enables the currently displayed menu or sets the currently selected value into the selected function. |
| <UP> | Navigates upwards through the menu list and increases the numeric value when in a function. |
| <DOWN> | Navigates downwards through the menu list and decreases the numeric value when in a function. |
| <POWER> | Turns the unit on. The unit will turn off automatically after 30 seconds of inactivity. |



Control Options

You can set the Ilumipod Inground Tri-12 IP Optic WW start address in the **001~512** DMX range. This allows for the control of up to 512 products in the 1-channel **SOLID** personality.

Programming

Carry out all the programming procedures indicated below from the control panel. See the [Menu Map](#) section to learn how the menu options relate to each other.

Use <ENTER> and <MENU> to change levels in the Menu Map, moving right and left respectively. Use <UP> and <DOWN> to move vertically within the Menu Map.

DMX Personality

1. Go to **PERS** and select **SOLID** personality.
2. Make sure to rearrange the DMX addresses of all products in the current DMX universe to avoid address overlapping.

DMX Starting Address

1. Go to **DMX**.
2. Select a starting DMX address (**001~512**).



When you scroll through the menu options, you will see

many of them that do not correspond with the menu map. Skip them, as they do not work with the **WW**-only output products.

Static Colors

1. Go to **STATIC**.
2. Select a color (**SOLD**).
3. Select a color value (**000~255**).

Dimmer

This setting gives the user four different options to simulate the dimming curve of an incandescent lighting product.



DIM1 is the fastest dimming curve and **DIM4** is the slowest.

1. Go to **DIMMER**.
2. Select a dimming curve (**OFF** or **DIM1~4**).

Procedure:

| DIMMER | Description |
|-------------|-----------------------------------|
| OFF | Dimmer curve is linear with fader |
| DIM1 | Non-linear (fastest) |
| DIM2 | Non-linear (fast) |
| DIM3 | Non-linear (slow) |
| DIM4 | Non-linear (slowest) |

Reset to Factory Settings

1. Go to **SETTINGS > RESET**.
2. Select an option (**YES/NO**).

Menu Map

| Main Level | Programming Levels | | Description |
|------------|--------------------|---------|--|
| DMX | 001~512 | | Sets the DMX starting address |
| PERSON | SOLID | | 1-channel: Dimmer |
| DIMMER | OFF | | Dimmer works in linear mode |
| | DIM 1 | | Dimmer works in non-linear mode, from fast to slow |
| | DIM 2 | | |
| | DIM 3 | | |
| | DIM 4 | | |
| STATIC | COOL | 000~255 | Configures the static color |
| SETTINGS | RESET | NO/YES | Resets unit to factory default settings |

DMX Values

SOLID

| Channel | Function | Value | Percent/Setting |
|---------|----------|-----------|-----------------|
| 1 | Dimmer | 000 ◁ 255 | 0~100% |

5. Technical Information

Maintenance

To maintain optimum performance and minimize wear, clean frequently. Usage and environment are contributing factors in determining the cleaning frequency. As a general guideline, products should be cleaned at least twice a month. Dust build-up reduces light output, performance, and can cause overheating. This can lead to reduced light source life.

For products containing external optical lenses, clean them periodically to optimize light output. The cleaning frequency depends on the environment in which the product operates. Damp, smoky, or particularly dirty surrounding can cause greater accumulation of dirt on the product's optics, requiring more frequent cleaning.



Always dry the external optics and glass surfaces carefully after cleaning them.



If you still experience technical problems after trying the solutions in the Troubleshooting Table, contact [ILUMINARC® Technical Support](#).

To clean:

- Unplug the product from power.
- Wait until the product has cooled.
- Clean all external glass optics and glass surfaces with a mild solution of glass cleaner or isopropyl alcohol, and a soft, lint-free cotton cloth or lens-cleaning tissue.
- Apply the solution directly to the cloth or tissue and wipe any dirt and grime to the outside edge of the lens.
- Gently polish the external glass surfaces until they are free of haze and lint.

Repairs

ILUMINARC® strongly advises you against attempting any repairs to this product unless you are an authorized ILUMINARC® technician.

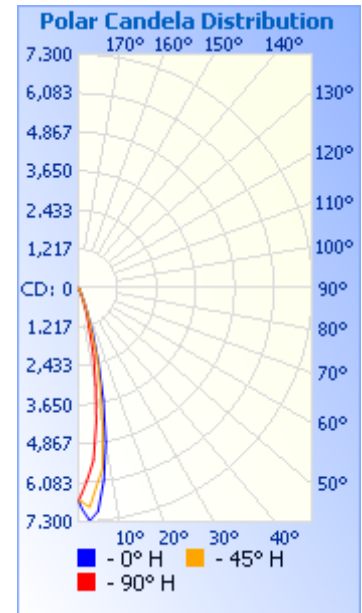
ILUMINARC® presents the information contained in the [Troubleshooting Guide](#) as potential solutions only. In most cases, opening the product's housing will invalidate its warranty.

Troubleshooting Guide

| Symptom | Cause(s) | Action(s) |
|---|-------------------------------------|--|
| Circuit breaker/fuse keeps tripping/blowing | Excessive circuit load | Check total load placed on the electrical circuit |
| | Short circuit along the power wires | Check for a short in the electrical wiring |
| Product does not power up | No power | Check for power on power outlet |
| | Loose or damaged power cord | Check power cord |
| | Faulty internal power supply | Return for service to Iluminarc® |
| Product does not respond to DMX | Wrong DMX addressing | Check Control Panel and product addressing |
| | Damaged DMX cables | Check DMX cables |
| | Wrong polarity on the controller | Check polarity switch settings on the controller |
| | Loose DMX cables | Check cable connections |
| | Faulty DMX interface | Return for service to Iluminarc® |
| | Faulty Display/Main board | Return for service to Iluminarc® |
| DMX signal problems | Non-DMX cables | Use only DMX-compatible cables |
| | Bouncing signals | Install terminator as suggested in the “DMX Primer” from the ILUMINARC® website at http://www.iluminarc.com/reports/dmx-primer |
| | Long cable/low level signal | Install an optically coupled DMX splitter right after the product with the strong signal |
| | Too many products | Install an optically coupled DMX splitter after product #32 or before |
| | Interference from AC wires | Keep DMX cables separated from power cables or fluorescent/black lights |

Photometrics

Filename: ILUMIPOD INGROUND TRI-12 IP OPTIC 25 WW
Manufacturer: ILUMINARC
Luminaire: ILUMIOPD INGROUND TRI-12 IP OPTIC 25 WW
Lamp Output: 1 lamp, rated Lumens/lamp: 1800
Max Candela: 7,276.7 at Horizontal: 0°, Vertical: 3°
Input Wattage: 28.8
Luminous Opening: Point
Test: 20121029
Test Date: 2012-10-29
Test Lab: ILUMINARC R&D
Photometry : Type B
CIE Class: Direct



Flood Summary

| | Efficiency | Lumens | Horizontal Spread | Vertical Spread |
|--------------|------------|---------|-------------------|-----------------|
| Field (10%): | 49.7% | 894.6 | 36.9 | 37.1 |
| Beam (50%): | 25.9% | 465.3 | 19.5 | 19.5 |
| Total: | 57.4% | 1,032.6 | | |

| Illuminance at a Distance | | | |
|--|----------------|------------|--------|
| | Center Beam fc | Beam Width | |
| 3.0ft | 741.6 fc | 1.0 ft | 1.0 ft |
| 6.0ft | 185.4 fc | 2.1 ft | 2.1 ft |
| 9.0ft | 82.4 fc | 3.1 ft | 3.1 ft |
| 12.0ft | 46.3 fc | 4.1 ft | 4.1 ft |
| 15.0ft | 29.7 fc | 5.2 ft | 5.1 ft |
| 18.0ft | 20.6 fc | 6.2 ft | 6.2 ft |
| ■ Vert. Spread: 19.5° ■ Horiz. Spread: 19.5° | | | |

Photometrics Pro 1.3.21 copyright 2003-2012 by jSolutions, Inc.
 Reported data calculated from manufacturer's data file, based on IES recommended methods.

LED Disclaimer

LED Life

ILUMINARC® rates LED lifetime based on lumen depreciation of 70% of the original output, with data provided by the manufacturer of the LED. Data from the manufacturer of the LED are not independently verified or measured by ILUMINARC®. When the product is operating in optimal environmental conditions, the LED lifetime is rated to be 50,000 to 70,000 hours by the LED manufacturer.

LED Binning

LED manufacturers sort LEDs into “bins,” based on variances in color, output intensity, and the frequency at which the semiconductor operates. ILUMINARC® strives to hold its LED manufacturers to the highest standards of binning to optimize consistency in output from product to product. However, the availability of a single bin cannot be guaranteed. With that in mind, ILUMINARC® has developed a rigorous control system to seek the best-achievable consistency in color and output.

Color Rendering Index (CRI)

CRI is an industry standard method to compare properties of different types of light sources. There are known limitations and inconsistencies related to CRI. Results may vary depending on the environmental factors involved. For this reason, the U.S. Department of Energy (DOE) states that CRI should be considered as one point of reference among others in evaluating white LED products and systems.

The following is an excerpt of recommendations from the DOE:

1. Identify the visual tasks to be performed under the light source. If color fidelity under different light sources is critically important (for example, in a space where color or fabric comparisons are made under both daylight and electric lighting), CRI values may be a useful metric for rating LED products.
2. CRI may be compared only for light sources of equal correlated color temperature. This applies to all light sources, not only to LEDs. Also, differences in CRI values of less than five points are not significant, e.g., light sources with 80 and 84 CRI are essentially the same.
3. If color appearance is more important than color fidelity, do not exclude white light LEDs solely on the basis of relatively low CRI values. Some LED products with CRIs as low as 25 still produce visually pleasing white light.
4. Evaluate LED systems in person and, if possible, on-site when color fidelity or color appearance are important issues.

Source: DOE publication: PNNL-SA-56891, January 2008



ILUMINARC® reserves the right to use its own discretion to repair or replace returned product(s).

Returns Procedure

You must send the merchandise prepaid, in the original box, and with its original packing and accessories. ILUMINARC® will not issue call tags.

Call ILUMINARC® and request a Return Merchandise Authorization Number (RMA #) before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

The user must clearly label the package with an RMA #. ILUMINARC® will refuse any product returned without an RMA #. **DO NOT write the RMA # directly on the box. Instead, write it on a properly affixed label.**

Once you receive the RMA #, please include the following information on a piece of paper inside the box:

- Your name
- Your address
- Your phone number
- The RMA #
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be the customer's responsibility. FedEx packing or double-boxing are recommended.



Always keep the original box and all packaging material as you will need those to ship the product back to ILUMINARC®.

Contact Us

USA WORLD HEADQUARTERS

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Technical Support

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World Wide Web www.chauvet.com.mx

Outside the U.S., United Kingdom, Ireland, Mexico, or Benelux contact the dealer of record. Follow their instructions to request support or to return a product. Visit our website for contact details.

Technical Specifications

| | | | | |
|---|---------------------------------------|---------------------------------|--------------------------|---------------------|
| Dimensions and Weight | Length | Width | Height | Weight |
| | 12.6 in (320 mm) | 12.6 in (320 mm) | 5.7 in (146 mm) | 22.2 lbs (10.07 kg) |
| Note: Dimensions in inches rounded to the nearest decimal digit. | | | | |
| Electrical | Power Supply Type | Range | Voltage Selection | |
| | Switching (internal) | 100~240 V, 50/60 Hz | Auto-ranging | |
| | Parameter | 120 V, 60 Hz | 230 V, 50 Hz | |
| | Consumption | 28 W (0.41 A) | 27 W (0.23 A) | |
| | Power I/O | Input | Output | |
| Light Source | Connectors | Open Wire | N/A | |
| | Cord plug | N/A | N/A | |
| | Type | Power | Lifespan | |
| | LED | 2 W | 50,000 hours | |
| | Color | Quantity | Current | |
| Photometric | Warm White | 12 | 650 mA | |
| | Parameter | Standard 25° Optics | | |
| | Illuminance @ 5 m | 267 lx | | |
| | Beam angle | 19.5° | | |
| | Field angle | 37.0° | | |
| Thermal | Max. External Temperature | Cooling System | | |
| | 113° F (45° C) | Integrated Cooling Enhancement™ | | |
| DMX | I/O Connectors | Connector Type | Channel Range | |
| | Open Wire | Open Wire | 1 | |
| Ordering | Product Name | Item Code | UPC Number | |
| | Illumipod Inground Tri-12 IP Optic WW | 01630581 | 781462209292 | |



UL 1573
CSA C22.2 No. 166
E113093



