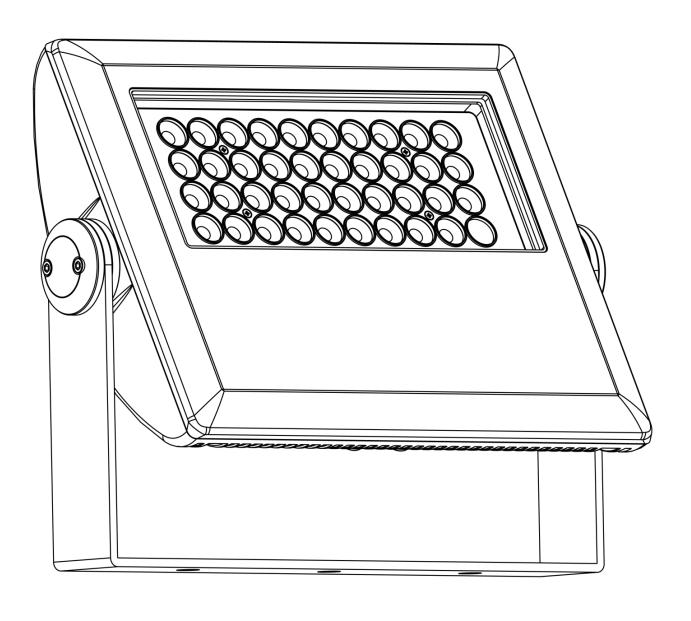
# Ilumipanel 40 IP Optic RGB

# **User Manual**





# **Edition Notes**

The Ilumipanel 40 IP Optic RGB User Manual Rev. 3 covers the description, safety precautions, installation, programming, operation, and maintenance of the Ilumipanel 40 IP Optic RGB. ILUMINARC® released this edition of the Ilumipanel 40 IP Optic RGB User Manual in May 2015.

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### **Document Printing**

For better results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure your printer to scale the content of this document to A4 paper.

#### **Intended Audience**

Any person in charge of installing, operating, and/or maintaining the Ilumipanel 40 IP Optic RGB should read all of both the guide that shipped with it and this User Manual before installing, operating, or maintaining this product.

#### **Disclaimer**

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#### **Document Revision**

The Ilumipanel 40 IP Optic RGB User Manual Rev. 3 supersedes all previous versions of this manual. Please discard any older versions of this manual, whether in printed or electronic format, and replace with this version.

Author	Date	Editor	Date
D. Couppe	D. Couppe 5/4/15		



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# 1. Introduction



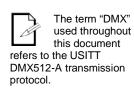
This symbol indicates critical installation,

configuration, or operation information. Failure to comply with this information can make the product not work, damage third-party equipment, or harm the user.





This symbol indicates useful information.



### What Is In The Box

- · Ilumipanel 40 IP Optic RGB
- · Power Input Cable (bare-ended)
- · Data Input/Output Cable (bare-ended)
- · Warranty Card
- · Quick Reference Guide

# **Unpacking Instructions**

Immediately upon receiving a product from ILUMINARC®, carefully unpack the carton. Check the contents of the box to ensure that all parts are present and that they are in good condition.

#### **Claims**

The carrier is responsible for any damage incurred during shipping. Therefore, if the received merchandise appears to have been damaged during shipping, the customer must submit the damage report and any related claims to the carrier, not ILUMINARC®. The customer must submit the report upon receipt of the damaged merchandise. Failure to do so in a timely manner may invalidate the customer's claim with the carrier.

For other issues such as missing components or parts, damage not related to shipping, or concealed damage, the customer must make claims to ILUMINARC® within 7 days of receiving the merchandise.

### **Text Conventions**

Convention	Meaning	
1~512	A range of values in the text	
50/60	A set of mutually exclusive values in the text	
"ILUMICODE UM"	The name of another publication or manual	
<set></set>	<b>SET&gt;</b> A button on the product's control panel	
Settings A product function or a menu option		
MENU > Settings A sequence of menu options		
1~10 A range of menu values from which to choose in a menu		
Yes/No	A set of two mutually exclusive menu options in a menu	
ON	ON A unique value to enter or select in a menu	



There are no user-serviceable parts inside this product. Any reference to servicing you may find in this User Manual will only apply to properly certified ILUMINARC®

technicians. Do not open the housing or attempt any repairs unless you are certified to do so.



Please refer to all applicable local codes and regulations for the proper installation of this product.



Keep this manual for future consultation. If you sell this product to another user, make sure that they also receive this manual.

In the unlikely event that your llumipanel 40 IP Optic RGB may require service, please contact ILUMINARC® Technical Support.

# **Safety Notes**

Please read all the following Safety Notes carefully because they include important information on how to install, use, and maintain this product safely.

### **Personal Safety**

- · Avoid direct eye exposure to the light source while the product is on.
- · Always disconnect this product from its power source before servicing.
- · Always connect this product to a grounded circuit to avoid the risk of electrocution.
- · Do not touch this product's housing when operating because it may be very hot.

# **Mounting and Installation**

- This product is for outdoor use and can be submerged (IP67). However, do not submerge deeper than 1 m for more than thirty (30) minutes.
- CAUTION: When transferring product from extreme temperature environments,
   (e.g. cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- · Make sure there are no flammable materials close to this product while it is operating.
- · When hanging this product, always secure it to a fastening device using a safety cable.

# **Power and Wiring**

- Always make sure that you are connecting this product to the proper voltage per the specifications in this manual or on the product's sticker.
- · Never connect this product to a dimmer pack.
- · Make sure that the power input cable is not cracked, crimped, or damaged.
- · Never disconnect this product by pulling on the power cable.

#### Operation

- The maximum ambient temperature is  $104^{\circ}$  F ( $40^{\circ}$  C). Do not operate this product at a higher temperature.
- · In case of a serious operating problem, stop using this product immediately!



# 2. Product Description

The Ilumipanel 40 IP Optic RGB is a flat-panel wash product that may be used to light a variety of both indoor and outdoor applications.

The Ilumipanel 40 IP Optic RGB consists of the main housing and a steel yoke. The DMX input and output is located on rear of the product near the bottom.

#### **Features**

- 1, 3, 4, or 7-channel RGB LED wash product
- Operating modes:

1-channel: Dimmer 3-channel: RGB control 4-channel: RGB, dimmer

7-channel: RGB, dimmer, color macro, strobe, dimmer speed

- 5 distinct dimming curves
- · 11 customizable color temperature presets
- · RGB color mixing with or without DMX controller
- · High-power, 3 W LEDs (14 red, 14 green, and 12 blue)
- · Built-in automated programs
- · Cast aluminum, IP67 housing
- · Impact-resistant glass lens cover
- · IP67 stainless steel gland nuts for cable entry
- · Adjustable bracket
- · Humidity-controlling GORE® valve

# **Options**

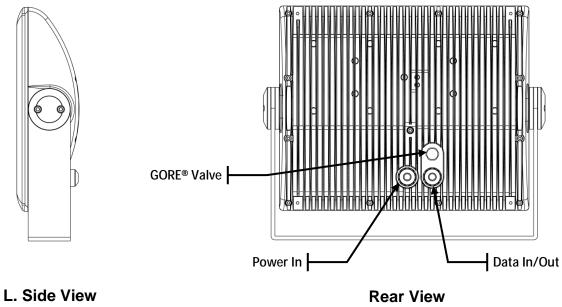
· Ilumicode controller (for product configuration)



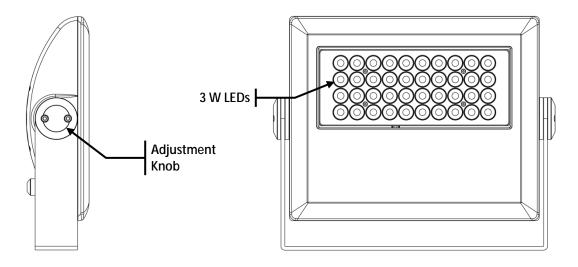
- The RDM2go, which includes a built in ilumicode addresser along with many other useful features is now available.
- The Ilumicoode addresser is required for product configuration (sold separately).



# **Product Overview**



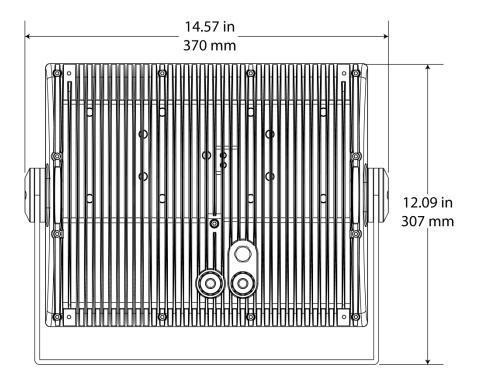


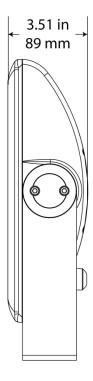


R. Side View **Front View** 



# **Product Dimensions**







# 3. Installation

# **Mounting**

Before mounting this product, read and follow the recommendations indicated in the <u>Safety Notes</u>.

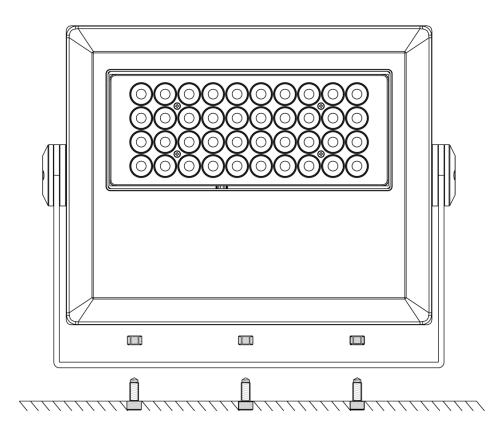
#### Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

#### Installation

The Ilumipanel 40 IP Optic RGB has 3 mounting points on the mounting bracket to secure it to almost any surface provided that it can support the product's weight. ILUMINARC® recommends following the general guidelines below when mounting the Ilumipanel 40 IP Optic RGB.

- When selecting an installation location, consider ease of access to the product for operation, programming adjustments, and routine maintenance.
- Make sure the product's mounting location can support its weight. See the <u>Technical Specifications</u> for the weight requirements of this product.



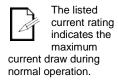
Make sure to mount this product away from any flammable material as indicated in the Safety Notes.



Always connect the Ilumipanel 40 IP Optic RGB to a protected circuit with an appropriate electrical ground to avoid the risk of electrocution or fire.

Never connect the Ilumipanel 40 IP Optic RGB to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0% to 100% switch.

Make sure to connect the Ilumipanel 40 IP Optic RGB to a power line with the proper voltage and frequency, as per the specifications in this manual or on the product's sticker.



If you choose to bury the power or signal distribution boxes, make sure that they are IP67-rated or greater.

### **AC Power**

The Ilumipanel 40 IP Optic RGB has an auto-ranging power supply that works with an input voltage range of 100~240 VAC, 50/60 Hz.

Make sure that you are connecting this product to the proper voltage per the specifications in this User Manual or on the product's sticker.

### **Power Consumption**

To determine the power requirements for the Ilumipanel 40 IP Optic RGB, refer to the label affixed to the side of the product. Alternatively, you may refer to the <u>Technical Specifications</u>.

The listed current rating indicates the maximum current draw during normal operation.

# **AC Plug**

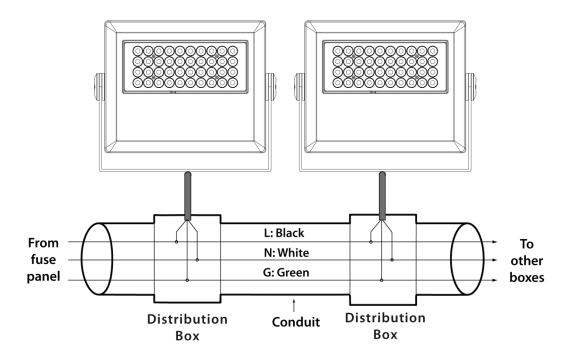
The Ilumipanel 40 IP Optic RGB comes with a bare-ended power input cord for hardwire installation. Use the table and the illustration below to wire a plug.

Connection	Wire (U.S.)	Screw Color (U.S.)	Wire (Europe)	IP67 Pin
AC Live	Black	Yellow or Brass	Brown	1
AC Neutral	White	Silver or Gray	Blue	2
AC Ground	Green/Yellow	Green	Green/Yellow	3

# **Power Wiring**

You can connect the bare-ended, IP67-rated AC power cable from the product to an IP67-rated power connector or IP67-rated junction box.

If using junction boxes, make sure to use IP67-rated conduit for surface installations.





The Ilumipanel 40 IP Optic RGB must be linked using DMX cable in a daisy chain (serial) fashion. To comply with the EIA-485 standard, no more than 32 products should be connected on one daisy chain without using a DMX optically isolated splitter. Doing otherwise may result in deterioration of the digital DMX signal.

**USITT** recommends limiting the total length of the DMX cable (from the first product/controller to the last product) to 300~455 m (985~1,500 ft).



Disconnect the product from the AC power before opening it.

The signal cable must match or exceed the electrical characteristics of the Belden® 9841 cable for EIA RS-485 applications. You may also use CAT5, 5e, or CAT6 LAN cable.

# DMX Linking

You may link the Ilumipanel 40 IP Optic RGB to a DMX controller using a standard DMX serial connection. If using other DMX products compatible with the Ilumipanel 40 IP Optic RGB, you can control each individually with a single DMX controller.

If you are not familiar with the DMX standard, or if you need information about the DMX cables needed to link the Ilumipanel 40 IP Optic RGB to a DMX controller, download the DMX Primer from the ILUMINARC® website at http://www.iluminarc.com/reports/dmx-primer.

#### **DMX Modes**

The Ilumipanel 40 IP Optic RGB uses the standard DMX data connection for its ARC1, ARC1+D, ARC FULL, and SOLID modes.

Refer to the Introduction chapter for a brief description of these modes. Refer to the Operation chapter to learn how to configure the Ilumipanel 40 IP Optic RGB to work in these modes. The DMX Values section provides detailed information regarding the DMX modes.

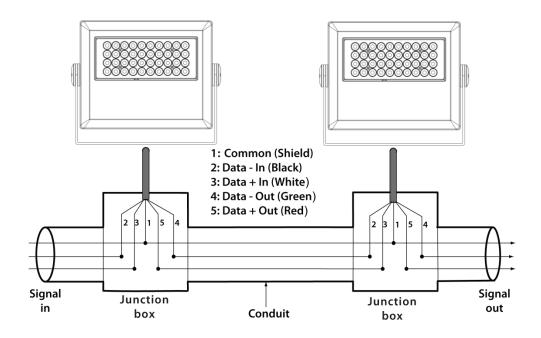
DMX Mode	DMX Address	DMX Mode	DMX Address
ARC FULL	506	ARC1+D	509
ARC1	510	SOLID	512

# Signal Wiring

To provide signal for the Ilumipanel 40 IP Optic RGB, you can connect the bare-ended, IP67-rated signal cable from the product to two IP67-rated signal connectors (DMX In/DMX Out) or use an IP67-rated junction box. In this case, make sure to use IP67-rated conduit.

# **Protocol Connectivity**

The Ilumipanel 40 IP Optic RGB uses the USITT DMX 512 Protocol. The figure illustrates the recommended connection method.



If you have not configured the DMX starting address and DMX mode for each product, they will all use their default values. This means that all products will operate in unison.

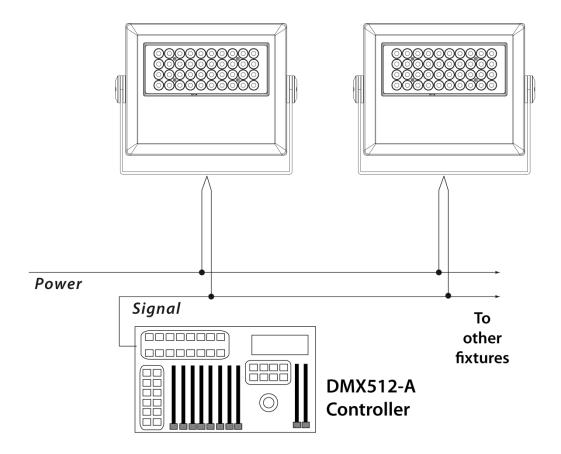
### **Controllers**

The Ilumipanel 40 IP Optic RGB can operate with a standard DMX controller or the ILUMICODE ADDRESSER. The sections below provide information on how to connect these products to the corresponding controllers. The instructions to operate these products with each of the above controllers are in the Operation chapter of this manual.

#### **DMX Controller**

The Ilumipanel 40 IP Optic RGB can work with a standard DMX controller. The channel assignments will depend on the chosen personality (see the corresponding Menu Map section) and the DMX address assigned to each product (see the <u>Programming</u> section).

The figure below illustrates how to connect the DMX controller to the Ilumipanel 40 IP Optic RGB.





To assign individual DMX addresses to each product, you must connect the ILUMICODE ADDRESSER to each product, individually.

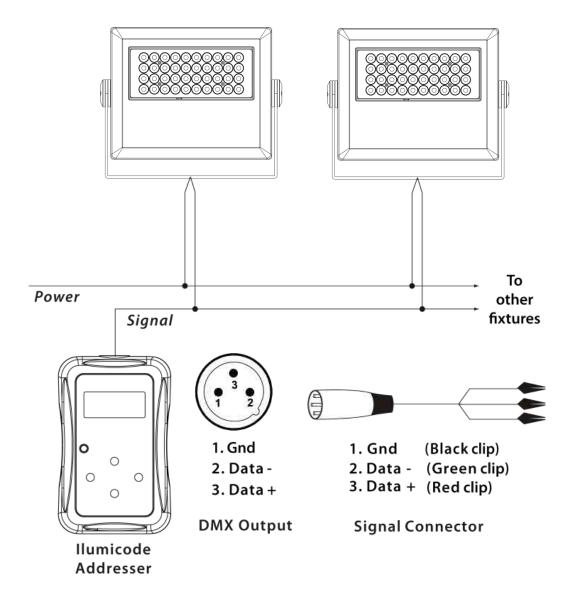
ILUMINARC® suggests that you connect no more than 20 products in this mode and keep the total distance to less than 60 m (197 ft). Otherwise, you might need to use an optically isolated signal amplifier.

The RDM2go, which includes a built in ilumicode addresser along with many other useful features is now available.

#### **ILUMICODE ADDRESSER**

The Ilumipanel 40 IP Optic RGB uses the ILUMICODE ADDRESSER ("Ilumicode") for configuration purposes. The diagram below shows how to connect the Ilumicode to this product. This connection will control multiple products at the same time, all having the same DMX address.

Important: The Ilumicode must be used to configure this product. The Ilumicode can be purchased separately through your ILUMINARC® sales representative.





# 4. Operation

#### ILUMICODE ADDRESSER

The Ilumipanel 40 IP Optic RGB needs an external controller, the ILUMICODE ADDRESSER ("Ilumicode"), to change its configuration.

# **Ilumicode Panel Description**

Button	Function	
<menu></menu>	Exits from the current menu or function.	
<enter></enter>	Enables the currently displayed menu or sets the currently selected value into the selected function.	
<ul><li>Navigates upwards through the menu list and increate the numeric value when in a function.</li></ul>		
<b>Navigates</b> downwards through the menu list and decreases the numeric value when in a function.		
<power></power>	Turns the unit on. The unit will turn off automatically after 30 seconds of inactivity.	



# **Control Options**

You can set the Ilumipanel 40 IP Optic RGB start address in the **001~512** DMX range. This allows for the control of up to 73 products in the 7-channel **ARC FULL** personality.

# **Programming**

Carry out all the programming procedures indicated below from the control panel. Refer to the Menu Map section to learn how the menu options relate to each other.

Use **<ENTER>** and **<MENU>** to change levels in the Menu Map, moving right and left respectively. Use **<UP>** and **<DOWN>** to move vertically within the Menu Map.

# **DMX Personality**

- 1. Go to **PERSON** and select any DMX personality.
- 2. Make sure to rearrange the DMX addresses of all products in the current DMX universe to avoid address overlapping.

# **DMX Starting Address**

- 1. Go to **DMX**.
- 2. Select a starting DMX address (001~512).

When you scroll through the menu options, you will see many of them that do not correspond with the menu map. Skip them, as they do not work with the **RGBWA** only output products.

**DIM1** is the fastest dimming

curve and **DIM4** is the slowest.



#### **Static Colors**

- 1. Go to STATIC.
- 2. Select a color or effect (**Red**, **Green**, **Blue**, or **Strobe**).
- 3. Select a color value (000~255) or a strobe frequency (0~20).

#### **Dimmer**

This setting gives the user four different options to simulate the dimming curve of an incandescent lighting product.

- Go to **DIMMER**.
- 2. Select a dimming curve (**OFF** or **DIM1~4**).

#### **Procedure:**

Dimmer	Description	
OFF	Dimmer curve is linear with fader	
DIM1	Non-linear (fastest)	
DIM2	Non-linear (fast)	
DIM3	Non-linear (slow)	
DIM4	Non-linear (slowest)	

### Color

- 1. Go to **SETTINGS** > **COLOR**.
- 2. Select the color method (**OFF**, **RGB TO W**, **UC**).

#### **Details:**

#### **OFF**

When the RGB faders are all set to "255", the output is maximum.

#### **RGB TO W**

When the RGB faders are all set to "255", the output is the selected White color (see Whites Setting).

UC

When the RGB faders are all set to "255", the output matches the same color output of previous versions of this product.

#### **Whites Setting**

- 1. Go to CALIB.
- 2. Select a white color (WHITE 1~11) or RGB TO W.
- 3. Select an RGB color (Red, Green, or Blue).
- 4. Configure the color value (0~255).
- 5. Repeat steps 3 and 4 for the other RGB colors to obtain a white color.
- 6. Repeat steps 2 through 5 for the other white colors.

# **Reset to Factory Settings**

- 1. Go to **SETTINGS** > **RESET**.
- 2. Select an option (YES/NO).



# Menu Map

Main Level	Programm	ning Levels		Description
DMX	001~512	N/A		Sets the DMX starting address
	ARC1	N/A		3-channel: RGB control
	ARC1+D			4-channel: RGB control + dimmer
PERSON	ARC FULL			7-channel: RGB control, dimmer, color macro, strobe, dimmer speed
	SOLID			1-channel: dimmer
CALIB	WHITE (1~11)	RED GREN	000~255	Determines the white balance for the color macros
	RGBTOW	BLUE 000~255		Determines the white balance when RGB TO W is active
	OFF	N/A		Dimmer works in linear mode
	DIM 1			Dimmer works in non-linear mode, from fast to slow
DIMMER	DIM 2			
	DIM 3			
	DIM 4			
	RED	000~255		Configures the static color and effects
STATIC	GREN			
SIMILE	BLUE			
	STRB			
		OFI	?	Maximum output, unbalanced white
SETTINGS	COLOR	RGBTOW		White output is as per CALIB > RGBTOW settings
SETTINGS		UC		Output matches that of product's previous versions
	RESET	NO/YES		Resets unit to factory default settings



# **DMX Values**

# **ARC FULL**

Channel	Function	Value	Percent/Setting	
1	Dimmer	000 <b>ó</b> 255	0~100%	
2	Red	000 <b>ó</b> 255	0~100%	
3	Green	000 <b>ó</b> 255	0~100%	
4	Blue	000 <b>ó</b> 255	0~100%	
5	Color Macros	011 <b>6</b> 030 031 <b>6</b> 050 051 <b>6</b> 070 071 <b>6</b> 090 091 <b>6</b> 110 111 <b>6</b> 130 131 <b>6</b> 150 151 <b>6</b> 200 201 <b>6</b> 205 206 <b>6</b> 210 211 <b>6</b> 225 226 <b>6</b> 230 231 <b>6</b> 235 236 <b>6</b> 240 241 <b>6</b> 245 251 <b>6</b> 255	No Function R: 100% G: 0~100% B: 0 R: 100%~0 G: 100% B: 0 R: 0 G: 100% B: 0~100% R: 0 G: 100%~0 B: 100% R: 0~100% G: 0 B: 100%~0 R: 100% G: 0 B: 100%~0 R: 100% G: 0 B: 100%~0 R: 100% G: 0 B: 100% B: 0~100% R: 100% G: 0~100% B: 0~100% R: 100% G: 100%~0 B: 100% R: 100% G: 100% B: 100% White 1 White 2 White 3 White 4 White 5 White 6 White 7 White 8 White 9 White 10 White 10 White 11	
6	Strobe	000 <b>ó</b> 009 010 <b>ó</b> 255	No function Slow~Fast	
7	Dimmer Speed	000 <b>6</b> 009 010 <b>6</b> 029 030 <b>6</b> 069 070 <b>6</b> 129 130 <b>6</b> 189 190 <b>6</b> 255	Off Speed 1 (fastest) Speed 2 Speed 3	

# ARC1

Channel	Function	Value	Percent/Setting
1	Red	000 <b>ó</b> 255	0~100%
2	Green	000 <b>ó</b> 255	0~100%
3	Blue	000 <b>ó</b> 255	0~100%

### ARC1+D

Channel	Function	Value	Percent/Setting
1	Dimmer	000 <b>ó</b> 255	0~100%
2	Red	000 <b>ó</b> 255	0~100%
3	Green	000 <b>ó</b> 255	0~100%
4	Blue	000 <b>ó</b> 255	0~100%

# **SOLID**

Channel	Function	Value	Percent/Setting
1	Dimmer	000 <b>ó</b> 255	0~100%

# 5. Technical Information

#### **Maintenance**

To maintain optimum performance and minimize wear, clean the products frequently. Usage and environment are contributing factors in determining the cleaning frequency. As a general guideline, products should be cleaned at least twice a month. Dust build-up reduces light output, performance, and can cause overheating. These can lead to reduced light source life and increased mechanical wear.

For products containing external optical lenses, clean them periodically to optimize light output. The cleaning frequency depends on the environment in which the product operates. Damp, smoky, or particularly dirty surroundings can cause greater accumulation of dirt on the product's optics, requiring more frequent cleaning.

To clean:

- · Unplug the product from power.
- · Wait until the product has cooled.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external vents and reachable internal components.
- Clean all external surfaces with a mild solution of glass cleaner or isopropyl alcohol, and a soft, lint-free cotton cloth or lens-cleaning tissue.
- Apply the solution directly to the cloth or tissue and wipe any dirt and grime to the outside edge of the lens.
- · Gently polish the external glass surfaces until they are free of haze and lint.

# **Repairs**

ILUMINARC® strongly advises you against attempting any repairs to this product unless you are an authorized ILUMINARC® technician.

ILUMINARC® presents the information contained in the <u>Troubleshooting Guide</u> as potential solutions only. In most cases, opening the product's housing will invalidate its warranty.

Always dry the external optics and glass surfaces carefully after cleaning them.





# **Troubleshooting**

Symptom	Cause(s)	Action(s)	
Circuit breaker/fuse keeps	Excessive circuit load	Check total load placed on the electrical circuit	
tripping/blowing	Short circuit along the power wires	Check for a short in the electrical wiring	
	No power	Check for power on power outlet	
Product does not power up	Loose or damaged power cord	Check power cord	
	Faulty internal power supply	Return for service to ILUMINARC®	
	Wrong DMX addressing	Check Control Panel and product addressing	
	Damaged DMX cables	Check DMX cables	
Product does not respond to DMX	Wrong polarity on the controller	Check polarity switch settings on the controller	
DMA	Loose DMX cables	Check cable connections	
	Faulty DMX interface	Return for service to Iluminarc®	
	Faulty Display/Main board	Return for service to Iluminarc®	
	Non-DMX cables	Use only DMX-compatible cables	
	Bouncing signals	Install terminator as suggested	
DMX signal problems	Long cable/low level signal	Install an optically coupled DMX splitter right after the product with the strong signal	
DMA signal problems	Too many products	Install an optically coupled DMX splitter after product #32 or before	
	Interference from AC wires	Keep DMX cables separated from power cables or fluorescent/black lights	



#### **Photometrics**

# **Photometrics Pro**

### **Luminaire Photometric Report**

Filename: Ilumipanel 40 IP RGB Optic 30 100% RGB

Manufacturer: ILUMINARC

Luminaire: ILUMIPANEL 40 IP Optic 30 RGB

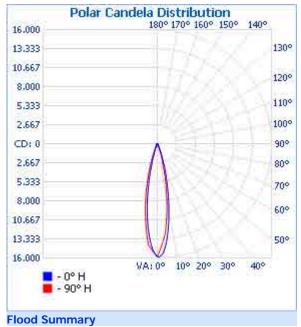
Lamp: 14R+14G+12B Lamp Cat: 01620521

Lamp Output: 1 Lamp(s), rated Lumens/Lamp: 4,000 Max Candela: 15,872.6 at Horizontal: 0°, Vertical: 1°

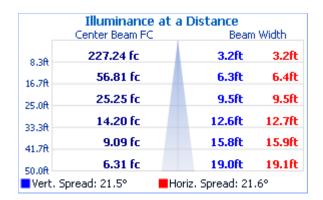
Input Wattage: 117.8 Luminous Opening: Point Test: 2012 ALL Test Date: 2012-02-09

Test Lab: Iluminarc R & D Optics Laboratory

Photometry: Type B
CIE Class: Direct
Cutoff Class: n/a



Horizontal Spread				Vertical
ı	pread	Spread		
Field (10%):			39.1	38.8
Beam (50%):	29.7%	1,186.7	21.6	21.5
Total:	67%	2.680.2		



Photometics Pro 1.3.14 copyright 2003-2012 by jSolutions, Inc. Reported data calculated from manufacturer's data file, based on IES recommended methods.

#### **LED Disclaimer**

#### **LED Life**

ILUMINARC® rates LED lifetime based on lumen depreciation of 70% of the original output, with data provided by the manufacturer of the LED. Data from the manufacturer of the LED are not independently verified or measured by ILUMINARC®. When the product is operating in optimal environmental conditions, the LED lifetime is rated to be 50,000 to 70,000 hours by the LED manufacturer.

### **LED Binning**

LED manufacturers sort LEDs into "bins," based on variances in color, output intensity, and the frequency at which the semiconductor operates. ILUMINARC® strives to hold its LED manufacturers to the highest standards of binning to optimize consistency in output from product to product. However, the availability of a single bin cannot be guaranteed. With that in mind, ILUMINARC® has developed a rigorous control system to seek the best-achievable consistency in color and output.

# **Color Rendering Index (CRI)**

CRI is an industry standard method to compare properties of different types of light sources. There are known limitations and inconsistencies related to CRI. Results may vary depending on the environmental factors involved. For this reason, the U.S. Department of Energy (DOE) states that CRI should be considered as one point of reference among others in evaluating white LED products and systems.

The following is an excerpt of recommendations from the DOE:

- Identify the visual tasks to be performed under the light source. If color fidelity
  under different light sources is critically important (for example, in a space where
  color or fabric comparisons are made under both daylight and electric lighting),
  CRI values may be a useful metric for rating LED products.
- 2. CRI may be compared only for light sources of equal correlated color temperature. This applies to all light sources, not only to LEDs. Also, differences in CRI values of less than five points are not significant, e.g., light sources with 80 and 84 CRI are essentially the same.
- 3. If color appearance is more important than color fidelity, do not exclude white light LEDs solely on the basis of relatively low CRI values. Some LED products with CRIs as low as 25 still produce visually pleasing white light.
- 4. Evaluate LED systems in person and, if possible, on-site when color fidelity or color appearance are important issues.

Source: DOE publication: PNNL-SA-56891, January 2008







Always keep the original box and all packaging material as you

will need those to ship the product back to ILUMINARC®.

#### Returns

You must send the merchandise prepaid, in the original box, and with its original packing and accessories. ILUMINARC® will not issue call tags.

Call ILUMINARC® and request a Return Merchandise Authorization Number (RMA #) before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

The user must clearly label the package with an RMA #. ILUMINARC® will refuse any product returned without an RMA #. DO NOT write the RMA # directly on the box. Instead, write it on a properly affixed label.

Once you receive the RMA #, please include the following information on a piece of paper inside the box:

- · Your name
- Your address
- Your phone number
- · The RMA #
- · A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be the customer's responsibility. Proper FedEx packing or double-boxing are recommended.

# Contact Us

#### **USA WORLD HEADQUARTERS**

General Information – ILUMINARC Technical Support

Address: 5200 NW 108th Avenue Voice: (800) 762-1084

Sunrise, FL 33351 Email: support@iluminarc.com

Voice: (954) 923-3680

Fax: (800) 544-4898 World Wide Web www.iluminarc.com

#### **EUROPE**

**MEXICO** 

General Information - Chauvet Europe BVBA Technical Support

Address: Stokstraat 18 Email: <u>Eutech@chauvetlighting.eu</u>

9770 Kruishoutem

Belgium World Wide Web www.chauvetlighting.eu

Voice: +32 9 388 93 97

General Information - Chauvet Europe Ltd. Technical Support

Address: Unit 1C Email: <u>uktech@iluminarc.com</u>

Brookhill Road Industrial Estate

Pinxton, Nottingham, UK World Wide Web

NG16 6NT <u>www.chauvetlighting.co.uk</u>

Voice: +44 (0)1773 511115 Fax: +44 (0)1773 511110

# General Information - Chauvet Mexico Technical Support

Address: Av. Santa Ana 30 Email: servicio@iluminarc.com.mx

Parque Industrial Lerma

Voice: Lerma, Mexico C.P. 52000 World Wide Web <u>www.chauvet.com.mx</u> Voice: +52 (728) 285-5000

Outside the U.S., United Kingdom, Ireland, Mexico, or Benelux contact the dealer of record. Follow their instructions to request support or to return a product. Visit our website for contact details.



# **Technical Specifications**

Dimensions and	Length	Width	Height	Weight
Weight	3.5 in (89 mm)	14.6 in (370 mm)	12.1 in (307 mm)	18.25 lbs (8.28 kg)

Note: Dimensions in inches rounded to the nearest decimal digit.

Electrical	Power Supply Type	Range	Voltage Selection
	Switching (internal)	100~240 V, 50/60 Hz	Auto-ranging
	Parameter	120 V, 60 Hz	230 V, 50 Hz
	Consumption	118 W (0.992 A)	113 W (0.516 A)
	Power I/O	Input	Output
	Connectors	Hard Wired	N/A
	Cord plug	Open Wire	N/A
Light Source	Туре	Power	Lifespan
J	LED	3 W	50,000 hours
	Color	Quantity	Current
	Red	14	680 mA
	Green	14	863 mA
	Blue	12	911 mA
Photometrics	Parameter	Standard 30° Optics	
	Illuminance @ 5 m	777 lx	
	Beam angle	22°	
	Field angle	43°	
Thermal	Max. External Temperature	Cooling System	
	113° F (45° C)	Convection	
DMX	I/O Connectors		Channel Range
	Open Wire		1, 3, 4, 7
Ordering	Product	Item Code	Item UPC
	Ilumipanel 40 IP Optic RGB	01620521	781462208691



