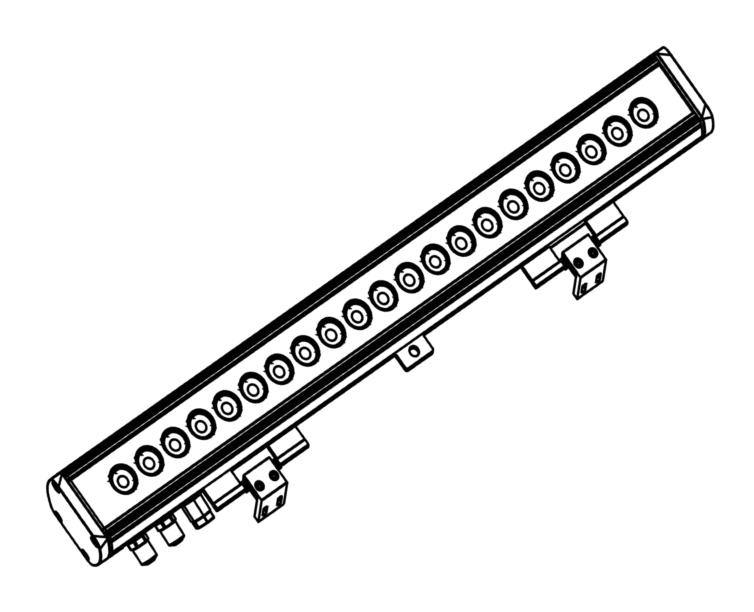
Ilumiline 21g2 IP Optic WW

User Manual





Edition Notes

The Ilumiline 21g2 IP Optic WW User Manual Rev. 3 covers the description, safety precautions, installation, programming, operation, and maintenance of the Ilumiline 21g2 IP Optic WW. ILUMINARC® released this edition of the Ilumiline 21g2 IP Optic WW User Manual Rev. 3 in October 2015.

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Document Printing

For better results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure your printer to scale the content of this document to A4 paper.

Intended Audience

Any person in charge of installing, operating, and/or maintaining the Ilumiline 21g2 IP Optic WW should read all of both the guide that shipped with it and this User Manual before installing, operating, or maintaining this product.

Disclaimer

ILUMINARC® believes that the information contained in this manual is accurate in all respects. However, ILUMINARC® assumes no responsibility for any error or omissions in this document. ILUMINARC® reserves the right to revise this document and to make changes from time to time in the content hereof without obligation of ILUMINARC® to notify any person or company of such revision or changes. This does not constitute in any way a commitment by ILUMINARC® to make such changes. ILUMINARC® may issue a revision of this manual or a new edition of it to incorporate such changes.

Document Revision

The Ilumiline 21g2 IP Optic WW User Manual Rev. 3 supersedes all previous versions of this manual. Please discard any older versions of this manual you may have, whether in printed or electronic format, and replace them with this version.

Author	Date	Editor	Date
D. Couppe	10/27/15		



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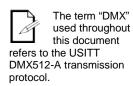
1. Introduction

Critical installation, configuration, or operation information.
Failure to comply with this information may render the product partially or completely inoperative, damage third-party equipment, or cause harm to the user.

Important installation or configuration information. Failure to comply with this information may prevent the product from functioning correctly.



Useful information.



What Is In The Box

- · Ilumiline 21g2 IP Optic WW
- · Warranty Card
- · Quick Reference Guide

Unpacking Instructions

Immediately upon receiving a product from ILUMINARC®, carefully unpack the carton. Check the contents of the box to ensure that all parts are present and that they are in good condition.

Claims

The carrier is responsible for any damage incurred during shipping. If the received merchandise appears to have been damaged during shipping, the customer must submit the damage report and any related claims to the carrier, not ILUMINARC®. The customer must submit the report upon receipt of the damaged merchandise. Failure to do so in a timely manner may invalidate the customer's claim with the carrier.

For other issues such as missing components or parts, damage not related to shipping, or concealed damage, the customer must make claims to ILUMINARC® within 7 days of receiving the merchandise.

Text Conventions

Convention	Meaning	
1~512	A range of values in the text	
50/60	A set of mutually exclusive values in the text	
"ILUMICON UM"	The name of another publication or manual	
<set></set>	A button on the product's control panel	
Settings	A product function or a menu option	
MENU > Settings	A sequence of menu options	
1~10	A range of menu values from which to choose in a menu	
Yes/No	A set of two mutually exclusive menu options in a menu	
ON	A unique value to enter or select in a menu	



There are no user-serviceable parts inside this product. Any reference to servicing you may find in this User Manual will only apply to properly certified ILUMINARC® technicians. Do not open the housing or attempt any repairs unless you are certified to do so.



Please refer to all applicable local codes and

regulations for the proper installation of this product.



Keep this manual for future consultation. If you sell this

product to another user. make sure that they also receive this manual.



In the unlikely event that your Ilumiline 21g2 IP

Optic WW may require service, please contact ILUMINARC® Technical Support.

Safety Notes

Please read all the following Safety Notes carefully because they include important information on how to install, use, and maintain this product safely.

Personal Safety

- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect this product from its power source before servicing.
- Always connect this product to a grounded circuit to avoid the risk of electrocution.
- Do not touch this product's housing when operating because it may be very hot.

Mounting and Installation

- This product is for outdoor use and can be submerged (IP67). However, do not submerge deeper than 1 m for more than 30 minutes.
- CAUTION: When transferring product from extreme temperature environments, (e.g. cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Make sure there are no flammable materials close to this product while it is operating.
- When hanging this product, always secure it to a fastening device using a safety cable.

Power and Wiring

- Always make sure that you are connecting this product to the proper voltage, as per the specifications in this manual or on the product's sticker.
- Never connect this product to a dimmer pack.
- Make sure that the power input cable is not cracked, crimped, or damaged.
- Never disconnect this product by pulling or tugging on the power input cable.

Operation

- The maximum ambient temperature is 113° F (45° C). Do not operate this product at a higher temperature.
- In case of a serious operating problem, stop using this product immediately!



2. Product Description

The Ilumiline 21g2 IP Optic WW is a linear wash product that may be used to light a variety of both indoor and outdoor applications.

The Ilumiline 21g2 IP Optic WW consists of the main housing and two surface mounting brackets. The DMX input and output is located on rear of the product.

Features

Operating modes:

1-channel: Dimmer

- Five distinct dimming curves
- · Adjustable bracket
- · Humidity-controlling GORE® valve
- · Impact-resistant glass lens cover
- · Cast aluminum, IP67 housing

Options

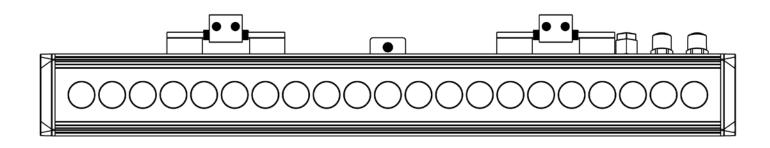
· Ilumicode Addresser (for product configuration)

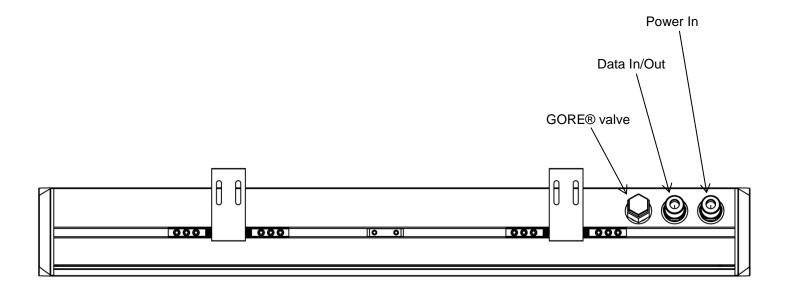


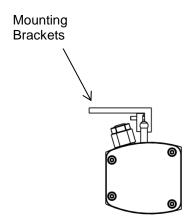
- The RDM2go, which includes a built in ilumicode addresser along with many other useful features is now available.
- · The Ilumicoode addresser is required for product configuration (sold separately).



Product Overview

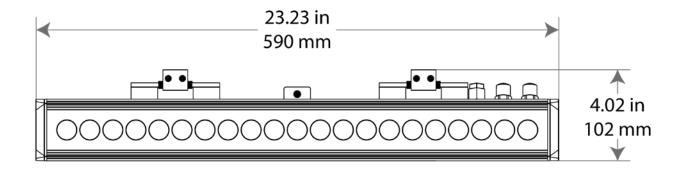


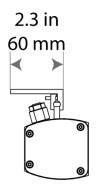






Product Dimensions









3. Installation

Mounting

Before mounting this product, read and follow the safety recommendations indicated in the <u>Safety Notes</u>.

Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

Installation

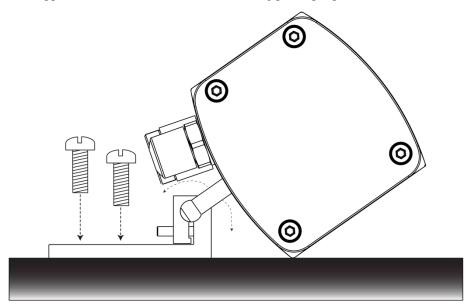
Make sure to mount this product away from any flammable material as indicated in the Safety Notes.

The Ilumiline 21g2 IP Optic WW comes with two adjustable brackets with 3-mm slot openings to mount the product on any firm, non-flammable surface. Once mounted, the product's angle can be adjusted and locked. ILUMINARC® recommends following the general guidelines below when mounting the Ilumiline 21g2 IP Optic WW.

- When selecting an installation location, consider ease of access for operation, programming adjustments, and routine maintenance.
- Make sure the product's mounting location can support its weight. Please see the
 <u>Technical Specifications</u> section of this manual for the weight-bearing requirements of
 this product.

Procedure

The Ilumiline 21g2 IP Optic WW comes with two adjustable brackets with 3-mm slot openings to mount the product on any firm, non-flammable surface. These feet also serve as floor or wall mount supports. You will have to use two mounting points per product.





Always connect the Ilumiline 21g2 IP Optic WW to a protected circuit with an appropriate electrical ground to avoid the risk of electrocution or fire.

Never connect the Ilumiline 21g2 IP Optic WW to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

Make sure to connect the Ilumiline 21g2 IP Optic WW to a power line with the proper voltage and frequency, as per the specifications in this manual or on the product's sticker.



The listed current rating indicates the maximum current draw during normal operation.

If you choose to bury the power or signal distribution boxes, make sure that they are IP67-rated or greater.

AC Power

The Ilumiline 21g2 IP Optic WW has an auto-ranging power supply that works with an input voltage range of 100~240 VAC, 50/60 Hz.

Make sure that you are connecting this product to the proper voltage, as per the specifications in this User Manual or on the product's sticker.

Power Consumption

To determine the power requirements for the Ilumiline 21g2 IP Optic WW, refer to the label affixed to the side of the product. Alternatively, refer to the Technical Specifications. The listed current rating indicates the maximum current draw during normal operation.

AC Plug

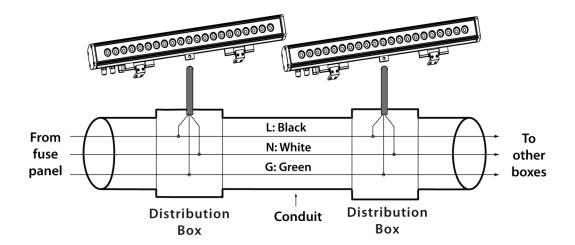
The Ilumiline 21g2 IP Optic WW comes with a bare-ended power input cord for hardwire installation. Use the table and the illustration below to wire a plug.

Connection	Wire (U.S.)	Screw Color (U.S.)	Wire (Europe)	IP67 Pin
AC Live	Black	Yellow or Brass	Brown	1
AC Neutral	White	Silver or Gray	Blue	2
AC Ground	Green/Yellow	Green	Green/Yellow	3

Power Wiring

You can connect the bare-ended, IP67-rated AC power cable from the product to an IP67-rated power connector or IP67-rated junction box.

If using junction boxes, make sure to use IP67-rated conduit for surface installations.







The Ilumiline 21g2 IP Optic WW must be linked using DMX

cable in a daisy chain (serial) fashion. To comply with the EIA-485 standard, no more than 32 products should be connected on one daisy chain without using a DMX optically isolated splitter. Doing otherwise may result in deterioration of the digital DMX signal.

USITT recommends limiting the total length of the DMX cable (from the first product/controller to the last product) to 300~455 m (985~1,500 ft).



Disconnect the product from the AC power before opening it.

The signal cable must match or exceed the electrical characteristics of the Belden® 9841 cable for EIA RS-485 applications. You may also use CAT5, 5e, or CAT6 LAN cable.

DMX Linking

You may link the Ilumiline 21g2 IP Optic WW to a DMX controller using a standard DMX serial connection. If using other DMX products compatible with the Ilumiline 21g2 IP Optic WW, you can control each individually with a single DMX controller.

If you are not familiar with the DMX standard, or if you need information about the DMX cables needed to link the Ilumiline 21g2 IP Optic WW to a DMX controller, you may download "DMX Primer" from the **ILUMINARC®** http://www.iluminarc.com/reports/dmx-primer.

DMX Modes

The Ilumiline 21g2 IP Optic WW uses the standard DMX data connection for its all its DMX personalities. Refer to the Introduction chapter for a brief description of these modes. Refer to the Operation chapter to learn how to configure the Ilumiline 21g2 IP Optic WW to work in these modes. The DMX Values section provides detailed information regarding the DMX modes.

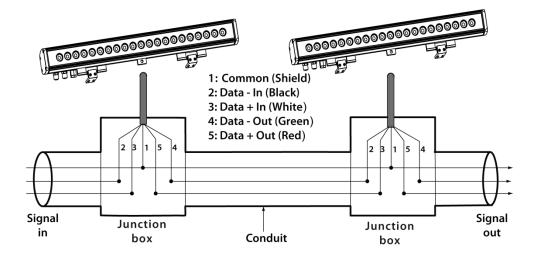
DMX Mode	DMX Address	
SOLID	512	

Signal Wiring

To provide signal for the Ilumiline 21g2 IP Optic WW, you can connect the bare-ended, IP67-rated signal cable from the product to two IP67-rated signal connectors (DMX In/DMX Out) or use an IP67-rated junction box. In this case, make sure to use IP67-rated conduit.

Protocol Connectivity

The Ilumiline 21g2 IP Optic WW uses the USITT DMX 512 protocol. The procedure below illustrates the recommended connection method.



If you have not configured the DMX starting address and DMX mode for each product, they will all use their default values. This means that all products will operate in unison.

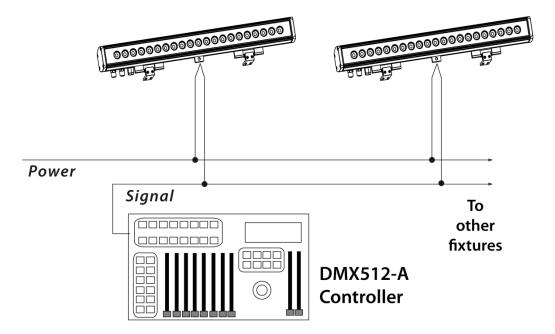
Controllers

The Ilumiline 21g2 IP Optic WW can operate with a standard DMX controller, or the Ilumicode addresser. The sections below provide information on how to connect these products to the corresponding controllers. The instructions to operate these products with each of the above controllers are in the Operation chapter of this manual.

DMX Controller

The Ilumiline 21g2 IP Optic WW can work with a standard DMX controller. The channel assignments will depend on the DMX address assigned to each product (see the <u>Programming</u> section).

The figure below illustrates how to connect the DMX controller to the Ilumiline 21g2 IP Optic WW.





The RDM2go, which includes a built in ilumicode addresser along with many other useful features is now available.

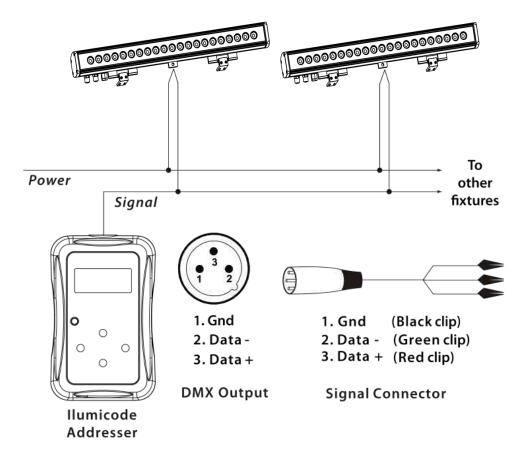
The RDM2go, which Ilumicode Addresser

The Ilumiline 21g2 IP Optic WW uses the Ilumicode addresser ("Ilumicode") for configuration purposes. The diagram below shows how to connect the Ilumicode to this product. This connection will control multiple products at the same time, all having the same DMX address.

Important: The Ilumicode must be used to configure this product. The Ilumicode can be purchased separately through your Iluminarc® sales representative.

To assign individual DMX addresses to each product, you must connect the Ilumicode addresser to each product, individually.

ILUMINARC® suggests that you connect no more than 20 products in this mode and keep the total distance to less than 60 m (197 ft). Otherwise, you might need to use an optically isolated signal amplifier.



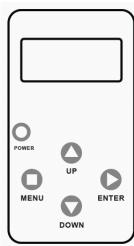
4. Operation

Ilumicode Addresser

The Ilumiline 21g2 IP Optic WW needs an external controller, the Ilumicode addresser ("Ilumicode"), to change its configuration.

Ilumicode Panel Description

Button	Function	
<menu></menu>	Exits from the current menu or function.	
<enter></enter>	Enables the currently displayed menu or sets the currently selected value into the selected function.	
<up></up>	Navigates upwards through the menu list and increases the numeric value when in a function.	
<down></down>	Navigates downwards through the menu list and decreases the numeric value when in a function.	
<power></power>	Turns the unit on. The unit will turn off automatically after 30 seconds of inactivity.	



Control Options

You can set the Ilumiline 21g2 IP Optic WW start address in the 001~512 DMX range. This allows for the control of up to 512 products in the 1-channel **SOLID** personality.

Programming

Carry out all the programming procedures indicated below from the control panel. Refer to the Menu Map section to learn how the menu options relate to each other.

Use **<ENTER>** and **<MENU>** to change levels in the Menu Map, moving right and left respectively. Use **<UP>** and **<DOWN>** to move vertically within the Menu Map.

DMX Personality

- 1. Go to **PERS** and select **SOLID** personality.
- 2. Make sure to rearrange the DMX addresses of all products in the current DMX universe to avoid address overlapping.

DMX Starting Address

- 1. Go to **DMX**.
- 2. Select a starting DMX address (001~512).

When you scroll through the menu options, you will see many of them that do not correspond with the menu map. Skip them, as they do not work with the WW-only output products.

DIM1 is the fastest dimming

curve and **DIM4** is the slowest.



Static Colors

- 1. Go to **STATIC**.
- 2. Select a color (**SOLD**).
- 3. Select a color value (**000~255**).

Dimmer

This setting gives the user four different options to simulate the dimming curve of an incandescent lighting product.

- 1. Go to **DIMMER**.
- 2. Select a dimming curve (**OFF** or **DIM1~4**).

Procedure:

DIMMER	Description
OFF	Dimmer curve is linear with fader
DIM1	Non-linear (fastest)
DIM2	Non-linear (fast)
DIM3	Non-linear (slow)
DIM4	Non-linear (slowest)

Reset to Factory Settings

- 1. Go to **SETTINGS** > **RESET**.
- 2. Select an option (YES/NO).

Menu Map

Main Level	Programming Levels		Description	
DMX	001~	-512	Sets the DMX starting address	
PERSON	SOLID		1-channel: Dimmer	
	Ol	FF	Dimmer works in linear mode	
	DIM 1		Dimmer works in non-linear mode, from fast to slow	
DIMMER	DIM 2			
	DIM 3			
	DIM 4			
STATIC	SOLD 000~255		Configures the static color	
SETTINGS	RESET	NO/YES	Resets unit to factory default settings	

DMX Values

SOLID

Channel	Function	Value	Percent/Setting
1	Dimmer	000 ó 255	0~100%

5. Technical Information

Product Maintenance

To maintain optimum performance and minimize wear, clean the products frequently. Usage and environment are contributing factors in determining the cleaning frequency. As a general guideline, products should be cleaned at least twice a month. Dust build-up reduces light output, performance, and can cause overheating. This can lead to reduced light source life. For products containing external optical lenses, clean them periodically to optimize light output. The cleaning frequency depends on the environment in which the product operates. Damp, smoky, or particularly dirty surrounding can cause greater accumulation of dirt on the product's optics, requiring more frequent cleaning. To clean a product:

- · Unplug the product from power.
- Wait until the product has cooled.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external vents and reachable internal components.
- · Clean all external glass optics and glass surfaces with a mild solution of glass cleaner or isopropyl alcohol, and a soft, lint-free cotton cloth or lens-cleaning tissue.
- Apply the solution directly to the cloth or tissue and wipe any dirt and grime to the outside edge of the lens.
- · Gently polish the external glass surfaces until they are free of haze and lint.

experience technical problems after trying the solutions in the Troubleshooting Table, contact ILUMINARC®

Technical Support.

If you still

Always dry the

external optics

and glass surfaces carefully

after cleaning them.

Product Repairs

ILUMINARC® strongly advises you against attempting any repairs to this product unless you are an authorized ILUMINARC® technician.

ILUMINARC® presents the information contained in the <u>Troubleshooting Guide</u> as potential solutions only. In most cases, opening the product's housing will invalidate its warranty.



Troubleshooting Guide

Symptom	Cause(s)	Action(s)
Circuit breaker/fuse keeps	Excessive circuit load	Check total load placed on the electrical circuit
tripping/blowing	Short circuit along the power wires	Check for a short in the electrical wiring
	No power	Check for power on power outlet
Product does not power up	Loose or damaged power cord	Check power cord
	Faulty internal power supply	Return for service to ILUMINARC®
	Wrong DMX addressing	Check Control Panel and product addressing
	Damaged DMX cables	Check DMX cables
Product does not respond to	Wrong polarity on the controller	Check polarity switch settings on the controller
DMX	Loose DMX cables	Check cable connections
	Faulty DMX interface	Return for service to Iluminarc®
	Faulty Display/Main board	Return for service to Iluminarc®
	Non-DMX cables	Use only DMX-compatible cables
DMX signal problems	Bouncing signals	Install terminator as suggested in the "DMX Primer" from the ILUMINARC® website at http://www.iluminarc.com/reports/dmx-primer
	Long cable/low level signal	Install an optically coupled DMX splitter right after the product with the strong signal
	Too many products	Install an optically coupled DMX splitter after product #32 or before
	Interference from AC wires	Keep DMX cables separated from power cables or fluorescent/black lights



Photometrics

Filename: Ilumiline 21g2 IP Optic 60x10WW

Manufacturer: ILUMINARC

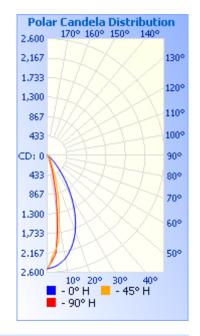
Luminaire: ILUMILINE 21g2 IP OPTIC 60X10 Lamp Output: 1 lamp, rated Lumens/lamp: 1800 Max Candela: 2,530.5 at Horizontal: 0°, Vertical: 0°

Input Wattage: 30.5

Luminous Opening: Rectangle (L: 22.05", W: 1.57")

Test: 20121222
Test Date: 2012-12-22
Test Lab: ILUMINARC R&D

Photometry: Type B CIE Class: Direct



Flood Summary

-	Efficiency	Lumens	Horizontal Spread
Field (10%):	44.8%	807.1	37.8
Beam (50%):	25.3%	454.8	18
Total:	54.8%	985.8	

Vertical Spread 91.7 57.2



Photometrics Pro 1.3.21 copyright 2003-2013 by jSolutions, Inc. Reported data calculated from manufacturer's data file, based on IES recommended methods.



LED Disclaimer

LED Life

ILUMINARC® rates LED lifetime based on lumen depreciation of 70% of the original output, with data provided by the manufacturer of the LED. Data from the manufacturer of the LED are not independently verified or measured by ILUMINARC®. When the product is operating in optimal environmental conditions, the LED lifetime is rated to be 50,000 to 70,000 hours by the LED manufacturer.

LED Binning

LED manufacturers sort LEDs into "bins," based on variances in color, output intensity, and the frequency at which the semiconductor operates. ILUMINARC® strives to hold its LED manufacturers to the highest standards of binning to optimize consistency in output from product to product. However, the availability of a single bin cannot be guaranteed. With that in mind, ILUMINARC® has developed a rigorous control system to seek the best-achievable consistency in color and output.

Color Rendering Index (CRI)

CRI is an industry standard method to compare properties of different types of light sources. There are known limitations and inconsistencies related to CRI. Results may vary depending on the environmental factors involved. For this reason, the U.S. Department of Energy (DOE) states that CRI should be considered as one point of reference among others in evaluating white LED products and systems.

The following is an excerpt of recommendations from the DOE:

- Identify the visual tasks to be performed under the light source. If color fidelity under different light sources is critically important (for example, in a space where color or fabric comparisons are made under both daylight and electric lighting), CRI values may be a useful metric for rating LED products.
- CRI may be compared only for light sources of equal correlated color temperature.
 This applies to all light sources, not only to LEDs. Also, differences in CRI values of less than five points are not significant, e.g., light sources with 80 and 84 CRI are essentially the same.
- 3. If color appearance is more important than color fidelity, do not exclude white light LEDs solely on the basis of relatively low CRI values. Some LED products with CRIs as low as 25 still produce visually pleasing white light.
- 4. Evaluate LED systems in person and, if possible, on-site when color fidelity or color appearance are important issues.

Source: DOE publication: PNNL-SA-56891, January 2008

Returns Procedure

ILUMINARC® reserves the right to use its own discretion to repair or replace returned product(s).

Always keep the original box and all packaging material as you will need those to ship the

You must send the merchandise prepaid, in the original box, and with its original packing and accessories. ILUMINARC® will not issue call tags.

Call ILUMINARC® and request a Return Merchandise Authorization Number (RMA #) before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

The user must clearly label the package with an RMA #. ILUMINARC® will refuse any product returned without an RMA #. DO NOT write the RMA # directly on the box. Instead, write it on a properly affixed label.

Once you receive the RMA #, please include the following information on a piece of paper inside the box:

- Your name
- Your address
- Your phone number
- The RMA#
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be the customer's responsibility. FedEx packing or double-boxing are recommended.

Contact Us

product back to

ILUMINARC®.

USA WORLD HEADQUARTERS

General Information – ILUMINARC **Technical Support**

Address: 5200 NW 108th Avenue Voice: (800) 762-1084

> Sunrise, FL 33351 Email: support@iluminarc.com

Voice: (954) 923-3680 Fax: (800) 544-4898 World Wide Web www.iluminarc.com

EUROPE

General Information - Chauvet Europe BVBA **Technical Support**

Address: Stokstraat 18 Email: Eutech@chauvetlighting.eu

9770 Kruishoutem

World Wide Web www.chauvetlighting.eu Belgium

+32 9 388 93 97 Voice:

General Information - Chauvet Europe Ltd. **Technical Support**

Address: Unit 1C

Email: uktech@iluminarc.com **Brookhill Road Industrial Estate**

Pinxton, Nottingham, UK World Wide Web

NG16 6NT www.chauvetlighting.co.uk

Voice: +44 (0)1773 511115 Fax: +44 (0)1773 511110

MEXICO

General Information - Chauvet Mexico Technical Support

Address: Av. Santa Ana 30 Email: servicio@iluminarc.com.mx

Parque Industrial Lerma

Lerma, Mexico C.P. 52000 World Wide Web www.chauvet.com.mx

+52 (728) 285-5000 Voice:

Outside the U.S., United Kingdom, Ireland, Mexico, or Benelux contact the dealer of record. Follow their instructions to request support or to return a product. Visit our website for contact details.



Technical Specifications

Dimensions and Weight	Length	Width	Width Height	
_	23.23 in (590 mm)	4.02 in (102 mm)	3.5 in (89 mm)	7 lbs (3.18 kg)

Note: Dimensions in inches rounded to the nearest decimal digit.

	Note: Difficustons in fiches founded to the fleatest decimal digit.						
Electrical	Power Supply Type		Range	Voltage Selection			
	Switching	(internal)	100~240 V, 50/60 Hz	Auto-ranging			
	Parar	meter	120 V, 60 Hz	230 V, 50 Hz			
	Consu	mption	28 W (0.41 A)	28 W (0.23 A)			
	Powe	er I/O	Input	Output			
	Conn	ectors	Open Wire	N/A			
	Cord	plug	Open Wire	N/A			
Light Source	Ту	ре	Power	Lifespan			
	LED		1 W	50,000 hours			
	Color	Color Temperature	Quantity	Current			
	Warm	3000° K	21	350 mA			
Photometric	Parameter		Standard 60° X 10° Optics				
	Illuminan	ce @ 5 m	101.2 lx				
	Beam	angle	57.2° x 18°				
Field angl		angle	91.7° x 37.8°				
Thermal	Max. External Temperature		Cooling System				
	113° F	(45° C)	Integrated Cooling Enhancment TM				
DMX	I/O Con	nectors	Connector Type	Channel Range			
	IP Gla	nd Nut	Open Wire	1			
Ordering	Produc	t Name	Item Code	UPC Number			
	Ilumiline 21g2	2 IP Optic WW	01610625	781462209735			
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